



IMPACT Highlights

2024/2025

*Every woman and child deserves
a life free from abuse*



The Haven Wolverhampton

Providing safety, support and opportunities to
recover and rebuild lives after domestic abuse and
sexual violence.

Our Impact at a Glance

Last year, we continued to provide vital support and services, benefitting the public:

1,800 women, children & young people referred

2,659 helpline calls answered every month

148 women + 125 children newly welcomed into safe accommodation

157 small grants issued, totalling **£42,322**

25% reduction in counselling waitlist

819 young people educated on healthy relationships

£50k worth of brand-new gifts donated in kindness

Because of you I am standing on my own two feet today.



Telephone:

08000 194 400

If you are in immediate danger, please call **999**



Services That Change Lives

We walk alongside the women, children and young people that we support at every stage of their journey.



Safe Accommodation

A place where healing begins. Women and children found safety, compassion and a sense of belonging through daily wellbeing and lifeskills activities that helped restore confidence and hope.

Living in refuge helped me see my life differently and gave me the strength to rebuild.



Community Support

Beyond our refuge walls, we supported women wherever they lived, offering safety planning, advocacy and emotional care to help them stay safe, seek justice and rebuild independence.

I couldn't have faced court alone. Your support gave me the strength to keep going.



Children & Young People

Through creative workshops and play-based learning, children rediscovered what it feels like to laugh, trust and simply be children again.

I feel safer now, and I don't feel scared all the time.

Recovery Services

A range of trauma-informed programmes helped survivors regain control of their lives:

- 1 Counselling:** 58 women supported in 10 different languages.
- 2 Life-Skills:** Practical sessions on budgeting, cooking, tenancy rights and moving on safely.
- 3 Empowering Women's Programmes:** Confidence-building and emotional wellbeing support.
- 4 Home Efficiency:** 242 women helped to understand energy efficiency and access cost-saving vouchers.
- 5 Substance Use:** Safe, stigma-free spaces - from 'Sip & Paint' sessions to drop-ins with specialist partners.

Specialist Support

For women facing the toughest barriers, including those with No Recourse to Public Funds or those recovering from sexual violence, we provided tailored advocacy, financial assistance and creative pathways to healing.

Together, these services turned crisis into stability, fear into confidence and silence into stories of strength.

Celebrating Standards of Care & Stories of Strength

Among this year's highlights, we proudly upheld our Women's Aid Quality Standard Accreditation, demonstrating excellence in safety, safeguarding and survivor-led care.

We also launched ARTiculating HerStory as a creative partnership with Wolverhampton Art Gallery for the inaugural session, where women expressed their journeys through collage art.

In the process of creating art,
I found the courage to reclaim
my story and write a new ending.



I really enjoyed the activity. It
was a form of therapy; helping
me reflect on my life.



Together, We Made Our Voices Heard

Beyond frontline services, our mission is to shift mindsets, challenge stigma, and create a world where abuse is never normalised or ignored.

Over the past year, we have:

- **Stood in solidarity** against misogyny, racism and hate, speaking out for women whose safety is too often conditional.
- **Turned Wolverhampton purple** through Empurple Week, sparking conversations across local schools, workplaces and businesses.
- **Supported Orange Wolves** by amplifying children's stories at a flagraising event and delivering Lunch and Learn sessions.
- **Amplified survivor stories** through campaigns, creative projects and national awareness days.
- **Partnered with local organisations and businesses** to drive lasting social change.

Looking Ahead

In the year ahead, we will strengthen our governance for long-term sustainability, enhance our systems and digital transformation to improve trauma-informed support and embed our shared vision and purpose, which keeps the survivor voice and innovation at the heart of everything we do.



Women's voices on display
in the Gathering Space at
Wolverhampton Art Gallery



The Haven team standing united
at the flag raising event for
Orange Wolves 2024



For Volunteer's Week we
partnered with Good Shepherd
Services to spotlight volunteers

Small Moments, Big Impact

Creative workshops, cultural celebrations, and simple moments of fun enable valuable time to connect and recharge.

These experiences brought comfort, joy and a renewed sense of belonging across our services.



A behind-the-scenes look at the ARTiculating HerStory collage sessions, where women explored stories and creative expression



A day filled with smiles, laughter and adventure at the Wildside Activity Centre; a refreshing break for all who took part



Breakfast Club Fun at The Haven! Our little champions explored tasty fruits and healthy habits



Our alcohol-free Sip and Paint sessions gave women space to relax, connect and explore healthier alternatives

Breakfast Club helps my child start the day with a healthy meal. Thank you.



The bus passes mean I can plan things for the holiday, and not worry about the money to get there.



It was cool learning new things about alcohol and its effects. The healthier options were so good!



It was crazy! I thought the balancing man was going to fall over.



An exciting day out at Circus Starr, 'The Circus with a Purpose', where families enjoyed a magical performance



Because of Your Kindness, Hope Lives Here.

Every event, donation and act of generosity helps women and children find safety, recover from trauma and rebuild their lives.

Together, we've created moments that matter:

- **Golf Day** - raising **£6,500** for life-changing support.
- **Charity Ball** - our masquerade ball brought together elegance and empathy in equal measure.
- **Christmas kindness** - joyful moments and gifts for every family.
- **Regular giving and sponsorships** - helping us plan ahead and meet growing demand.

Want to make
a difference?



Your support can:

- Fund emergency essentials for women arriving with nothing.
- Sponsor art and wellbeing sessions for survivors.
- Keep our helpline open.

Join us



Every act of kindness helps create
safety and independence.

- Donate by scanning the QR code below.
- Partner with us by contacting give@havenrefuge.org.uk
- Share our mission on social media.



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