

WHO ARE WE AND WHAT WE DO?

Set up in 1973, The Haven Wolverhampton is a charitable organisation which provides both practical and emotional support services to women and children who are affected by domestic abuse and homelessness. For further information, please visit our website: www.havenrefuge.org.uk/volunteering

ROLE

To assist the Refuge staff with supporting women and children who currently reside at The Haven Wolverhampton's Accommodation Services

BENEFITS OF VOLUNTEERING

- ♀ Work experience in social care which will complement your CV
- ♀ Training in awareness of domestic abuse and related issues
- ♀ Positive professional reference upon volunteering completion
- ♀ Build your confidence and assertiveness
- ♀ A brilliant CV booster: professional reference letter and certificates of achievement upon completion

MAIN DUTIES

- ♀ Welcome new residents and their children into the refuges
- ♀ Provide practical and emotional support to service users and their families
- ♀ Accompany women to appointments with doctors, solicitors, etc when required
- ♀ Assist service users in applications for benefits and housing with assistance from staff
- ♀ To adhere to the Health & Safety, Equality and Diversity, Finance, Code and Ethics and Confidentiality and policies and procedures

REQUIREMENTS

- ♀ Ability to adhere to relevant policies and procedures and maintain confidentiality
- ♀ Good communication skills
- ♀ Commitment to working in support of women and children