

ਘਰੇਲੂ ਝਗੜੇ



ਘਰੇਲੂ
ਵਿੱਸਾ

Directory of Services

ਗ੍ਰੈਮਰ ਟੈਲੋ ਟੈਲੋ ਟੈਲੋ



Wolverhampton
Domestic Violence Forum

CONTENTS

	Page
How to Use the Directory of Services	1
Introduction	2
Foreword	2
Directory of Service Providers	
List of Organisations: A-Z	3
List of Organisations: By Issue	4
Individual Service Providers	6
Lists of Service Providers	
Community Legal Services Partnership:	
Family Law Solicitors	32
Domestic Violence Fora and Interagency Partnerships	34
Wolverhampton City Council Lifelong Learning (Education Services) List of Educational Establishments	35
Educational Psychologists	41
Sure Start Wolverhampton Programmes	42
Health Centres	42
General Practitioner Surgeries	43
Mental Health Centres	44
Wolverhampton City Council Housing Offices	44
Wolverhampton Housing Associations	45
Neighbourhood Safety Projects	45
Useful Telephone and Helpline Numbers	46

HOW TO USE THE DIRECTORY OF SERVICES

The Directory of Services can be divided into three sections:
Directory of Service Providers – individual pages detailing services of each provider.

Lists of Service Providers – pages with lists of organisations providing area based services eg. General Practitioner Surgeries, Mental Health Centres.

Useful Telephone and Helpline Numbers – general list of telephone numbers and helpline services.

DIRECTORY OF SERVICE PROVIDERS

The Directory of Service Providers can be used in two ways:

1. List of Organisations: A-Z

This section lists the **service providers** alphabetically. If you know the name of the organisation you require, simply search this list and turn to the corresponding page number. For example, if you wish to find out some information about the 'Specialist Domestic Violence Court', refer to the corresponding page number, in this case page 21.

2. List of Organisations: By Issue

This section lists alphabetically the **issues** that someone may be dealing with. For example, if you are looking for an organisation that can provide a service around the issue of 'Alcohol', search the issue column for the word 'Alcohol'. On the corresponding row, there are two organisations listed, 'Aquarius' and 'Addiction Services'. Refer to the corresponding page number for each organisation listed to check their service details, eg 'Aquarius' can be found on page 7 and 'Addiction Services' can be found on page 46.

LISTS OF SERVICE PROVIDERS

There are 11 lists of Service Providers who offer comparable services. These lists are useful for finding area based services relevant to a particular issue. For example, if you are looking for a school in a particular area, refer to the 'List of Educational Establishments' provided by Wolverhampton City Council Lifelong Learning (Education Services) on page 35. Or if you are looking for a Mental Health Centre in a particular area, refer to the list of 'Mental Health Centres' on page 44.

USEFUL TELEPHONE AND HELPLINE NUMBERS

This is a useful list of general telephone numbers and helpline services. Each telephone and helpline number has also been cross-referenced in the List of Organisations: A-Z on page 3, and in the List of Organisations: By Issue on page 4.

INTRODUCTION

Wolverhampton Domestic Violence Forum has been established since 1990, with representation from a range of voluntary and statutory agencies, support services and survivors' groups.

We have much to be proud of in Wolverhampton! With a robust proactive partnership and a strategy that reflects key Government priorities around prevention, justice and support.

We have developed good practice in our City with the development of the Specialist Domestic Violence Court; and the Building Safe Relationships Education Programme for children and young people. We have also sustained the provision of high quality support and accommodation services for women and children through our women's refuge, The Haven, and other relevant support services over the past 30 years.

Addressing domestic violence is something we take very seriously in Wolverhampton. More and more victims are coming forward to report domestic violence, to access services, or to get advice and support.

One of the aims of Wolverhampton Domestic Violence Forum is to ensure that information about appropriate support services is available. Last year, we successfully attained the Community Legal Service Quality Mark for providing self help information.

This Directory of Services provides, in one place, clear and up-to-date information to service providers, criminal justice agencies and members of the public about the range of services that we have in Wolverhampton. It also provides some general contact details of Domestic Violence Fora in neighbouring areas and a list of national and local telephone and helpline numbers.

I hope that you find the Directory of Services useful in your area of work. We aim to update the Directory regularly and to make it available on our website in the near future, our website address is www.wdvh.org.uk.

Sue Lindup
Strategy Co-ordinator
Wolverhampton Domestic Violence Forum

FOREWORD

To live a life without the fear and pain of violence is a fundamental human right, yet we know that one in four women will experience some form of domestic violence in their life. We know that two women a week are killed by their current or former partner and we know that children are silent witnesses of violence and abuse. Left to deal with these traumas on their own, women and children will inevitably go on to experience some form of emotional or psychological turmoil.

Wolverhampton has been providing support services to women and children affected by domestic violence and abuse for over thirty years instigated by The Haven's first refuge in 1973. Wolverhampton now has a range of support services across the city including emergency refuge accommodation, criminal justice support, counselling, specialist support for Asian women, training, advocacy and preventative education. Domestic Violence is a key priority for the city as reflected in various strategies and approaches including health, education, homelessness, crime and social care.

Domestic Violence support services are a lifeline to some of the most vulnerable women and children in Wolverhampton, living in fear for their lives. Wolverhampton Domestic Violence Forum's Directory of Services encapsulates a number of specialist support services for women and children. The Directory's purpose, as a source of information, is twofold, to inform women and children affected by Domestic Violence and also to inform practitioners working in the field, of the wide range of services across the city.

The Directory itself is a testimony to Wolverhampton's commitment and holistic approach to tackling the continued systematic abuse inflicted upon women and children, that society labels Domestic Violence.

Jasvinder Devgon
Assistant Chief Executive
The Haven Wolverhampton

DIRECTORY OF SERVICE PROVIDERS

LIST OF ORGANISATIONS: A–Z

	Page
African Caribbean Community Initiative (ACCI)	6
Age Concern Wolverhampton	6
All Saints Women's Resource Centre	6
Aquarius	7
Asian Women and Diabetes Group	7
Asian Women's Adhikar Association (AWAAZ)	8, 46
Base 25	8
Bristol Crisis Service for Women	9
British Pregnancy Advisory Service	9
Broken Rainbow Forum	10
Child and Family Court Advisory and Support Service (CAFCASS)	10
Citizens Advice Bureau (CAB)	11
Community Learning Network	11
Contraception and Sexual Health Service	12
Crown Prosecution Service (CPS)	12
Cutting Crime Helpline	13
Eating Disorders Association (EDA)	13
Good Shepherd Trust	14
Harmony Project	14
Haven Wolverhampton	14, 46
Health and Community Care Information Service	15
HUMDARD	15
Jericho House	16
Jobcentre Plus	16
National Probation Service, Wolverhampton Office	17
National Society for the Prevention of Cruelty to Children (NSPCC) Schools Counselling and Support Service	17
New Cross Hospital Youth Work Team	18
Patient Advice and Liaison Service (PALS)	18
Protect Project	19
Regional Research Institute (RRI)	19
Relate Wolverhampton	20
Samaritans	20, 46
Sanctuary Domestic Violence Project	20, 46
Specialist Domestic Violence Court	21
Spurgeon's Youth and Family Support Service	21
Sure Start Wolverhampton Programmes	22, 42
Survivors of Lesbian Partnership Abuse (SOLA)	22
Terrence Higgins Trust Wolverhampton	22
University of Wolverhampton Students' Union Advice and Support Centre	22, 46
Victim Support West Midlands, Wolverhampton Branch	23
West Midlands Police	23, 46
Wolverhampton Combined Court Centre	24
Wolverhampton Combined Court Witness Service	25
Wolverhampton Connects	25
Wolverhampton Domestic Violence Forum	26, 34
Wolverhampton Drug Action Team and Training Unit	26
Wolverhampton Healthy Schools Scheme	27
Wolverhampton Homeless Services Unit	27, 46
Wolverhampton Magistrates Court Witness Service	28
Wolverhampton Neighbourhood Mediation Service	28

Wolverhampton Pregnancy Advisory Service	28
Wolverhampton Psychotherapy Service	29
Wolverhampton Teenage Pregnancy Unit	29
Wolverhampton Vice Unit	30
Wolverhampton Youth Offending Team (YOT)	30
Women's Aid Federation of England (Women's Aid)	31
Young Women's Christian Association (YWCA)	31



DIRECTORY OF SERVICE PROVIDERS

LIST OF ORGANISATIONS: BY ISSUE

Page

AFRICAN CARIBBEAN MEN AND WOMEN

African Caribbean Community Initiative (ACCI) 6

ALCOHOL

Addiction Services 46
Aquarius 7

ASIAN WOMEN

Asian Women's Adhikar Association (AWAAZ) 8, 46
Asian Women and Diabetes Group 7
Foreign and Commonwealth Office
Community Liaison (Forced Marriages) 46
Haven Wolverhampton 14, 46
HUMDARD 15
SAYA Multi-lingual Helpline (Walsall) 46

CHILD CONTACT

Child and Family Court Advisory and
Support Service (CAFCASS) 10
Harmony Project 14
Spurgeon's Youth and Family Support Service 21
Wolverhampton Combined Court Centre 24

CHILDREN AND YOUNG PEOPLE

Base 25 8
Careline (Confidential Counselling Service) 46
Childline 46
Freecall Message Home 46
Get Connected (16-25 years) 46
Kidscape 46
National Society for the Prevention of Cruelty to Children
(NSPCC) Schools Counselling and Support Service 17
New Cross Hospital Youth Work Team 18
NSPCC Child Protection Helpline 46
Runaway Message Home 46
Sexwise 46
Spurgeon's Youth and Family Support Service 21
Sure Start Wolverhampton Programmes 22, 42
University of Wolverhampton Students' Union Advice and
Support Centre 22, 46
Wolverhampton Healthy Schools Scheme 27
Wolverhampton Social Services 46
Wolverhampton Social Services (Out Of Hours) 46
Wolverhampton Youth Offending Team (YOT) 30
Young Women's Christian Association (YWCA) 31

COMMUNITY SAFETY

Anti-Bullying Campaign 46
Crimestoppers 46
Cutting Crime Helpline 13, 46
Neighbourhood Safety Projects 45
Victim Support Helpline 46
West Midlands Police 23, 46
Wolverhampton City Council 46
Wolverhampton Community Safety Partnership 45, 46
Wolverhampton Neighbourhood Mediation Service 28

COURTS

Crown Prosecution Service (CPS) 12
National Probation Service, Wolverhampton Office 17
Specialist Domestic Violence Court 21
West Midlands Police 23, 46
Wolverhampton Combined Court Centre 24
Wolverhampton Combined Court Witness Service 25
Wolverhampton Magistrates Court Witness Service 28
Wolverhampton Youth Offending Team (YOT) 30

DEBT

Asian Women's Adhikar Association (AWAAZ) 8, 46
Citizens Advice Bureau (CAB) 11
Community Legal Service Direct 46

DIVORCE

Child and Family Court Advisory and
Support Service (CAFCASS) 10
Harmony Project 14
Relate Wolverhampton 20

DOMESTIC VIOLENCE FORA AND INTERAGENCY

PARTNERSHIPS

Contact List 34
Wolverhampton Domestic Violence Forum 26, 34

DRUGS

Addiction Services 46
Wolverhampton Drug Action Team and Training Unit 26

EATING DISORDERS

Eating Disorders Association (EDA) 13

EDUCATION

Sure Start Wolverhampton Programmes 22, 42
University of Wolverhampton Students' Union Advice
and Support Centre 22, 46
Wolverhampton Domestic Violence Forum 26, 34
Wolverhampton Healthy Schools Scheme 27

EMOTIONAL HEALTH AND WELL BEING

All Saints Women's Resource Centre 6
Asian Women and Diabetes Group 7
Careline (Confidential Counselling Service) 46
Community Learning Network 11
Haven Wolverhampton 14, 46
Health & Community Care Information Service 15
NHS Direct 46
Samaritans 20, 46
Sanctuary Domestic Violence Project 20, 46
Sure Start Wolverhampton Programmes 22, 42
Wolverhampton Bereavement Centre 46
Wolverhampton Healthy Schools Scheme 27

EMPLOYMENT LAW

Citizens Advice Bureau (CAB) 11

EMPLOYMENT

Jobcentre Plus 16
Wolverhampton Connects 25

EQUAL OPPORTUNITIES

Equal Opportunities Commission 46
Wolverhampton City Council 46

FAMILY LAW	Page	OLDER PEOPLE	Page
Child and Family Court Advisory and Support Service (CAFCASS)	10	Age Concern	6
Community Legal Service Direct	46	Cutting Crime Helpline	13,46
Community Legal Services Partnership: Family Law Solicitors .32		Wolverhampton Housing Associations	45
Wolverhampton Combined Court Centre	24	PERPETRATORS	
HEALTH		Child and Family Court Advisory and Support Service (CAFCASS)	10
African Caribbean Community Initiative (ACCI)	6	S.A.F.E (Walsall)	46
Asian Women and Diabetes Group	7	Specialist Domestic Violence Court	21
General Practitioner Surgeries	43	National Probation Service, Wolverhampton Office	17
Health Centres	42	West Midlands Police	23, 46
Mental Health Centres	44	PREGNANCY	
Patient Advice and Liaison Service (PALS)	18	British Pregnancy Advisory Service	9
Sure Start Wolverhampton Programmes	22, 42	Contraception and Sexual Health Service	12
Wolverhampton Psychotherapy Service	29	Wolverhampton Pregnancy Advisory Service	28
HOUSING ADVICE		Wolverhampton Teenage Pregnancy Unit	29
Asian Women's Adhikar Association (AWAAZ)	8, 46	RELATIONSHIP BREAKDOWN	
Citizen's Advice Bureau (CAB)	11	Child and Family Court Advisory and Support Service (CAFCASS)	10
Haven Wolverhampton	14, 46	Relate Wolverhampton	20
National Domestic Violence Helpline	46	RESEARCH	
Refugee Council	46	Regional Research Institute (RRI)	19
Wolverhampton City Council Housing Offices	44	SELF HARM	
Wolverhampton Homeless Services Unit	27, 46	Bristol Crisis Service for Women	9
Wolverhampton Housing Associations	45	New Cross Hospital Youth Work Team	18
Wolverhampton Landlord Services	46	SEX EDUCATION	
HOUSING CRISIS		British Pregnancy Advisory Service	9
Asian Women's Adhikar Association (AWAAZ)	8, 46	Contraception and Sexual Health Service	12
Good Shepherd Trust	14	Protect Project	19
Haven Wolverhampton	14, 46	Relate Wolverhampton	20
HUMDARD	15	Sexwise	46
Jericho House	16	Terrence Higgins Trust Wolverhampton	22
National Domestic Violence Helpline	46	Wolverhampton Healthy Schools Scheme	27
Shelterline	46	Wolverhampton Pregnancy Advisory Service	28
Wolverhampton Homeless Services Unit	27, 46	Wolverhampton Teenage Pregnancy Unit	29
IMMIGRATION		SEXUAL EXPLOITATION AND SEX WORKERS	
Asian Women's Adhikar Association (AWAAZ)	8, 46	Haven Wolverhampton	14, 46
Citizen's Advice Bureau (CAB)	11	Protect Project	19
Foreign and Commonwealth Office Community Liaison Unit (Forced Marriages)	46	Wolverhampton Vice Unit	30
Immigration Advice Service	46	WOMEN ONLY SERVICES	
LESBIAN, GAY, BISEXUAL AND TRANSGENDER		All Saints Women's Resource Centre	6
Broken Rainbow Forum	10	Asian Women and Diabetes Group	7
Survivors of Lesbian Partnership Abuse (SOLA)	22	Asian Women's Adhikar Association (AWAAZ)	8, 46
Victim Support West Midlands, Wolverhampton Branch	23	Careline (Confidential Counselling Service)	46
LOCALISED ISSUES		Haven Wolverhampton	14, 46
All Saints Women's Resource Centre	6	HUMDARD	15
Neighbourhood Safety Projects	45	Jericho House	16
Sanctuary Domestic Violence Project (Low Hill)	20, 46	Jewish Women's Aid Helpline	46
Shropshire and Hereford Helpline	46	Muslim Women's Helpline	46
Stepping Stones (Walsall)	46	National Domestic Violence Helpline	46
Sure Start Wolverhampton Programmes	22, 42	Sanctuary Domestic Violence Project	20, 46
Warwickshire Domestic Violence Helpline	46	Survivors of Lesbian Partnership Abuse (SOLA)	22
NEIGHBOURHOOD DISPUTES		Women's Aid Federation of England (Women's Aid)	31
Wolverhampton Neighbourhood Mediation Service	28	Young Women's Christian Association (YWCA)	31

AFRICAN CARIBBEAN COMMUNITY INITIATIVE (ACCI)

217 Waterloo Terrace
Newhampton Road East
Whitmore Reans
Wolverhampton WV1 4BA

TELEPHONE NUMBER 01902 571231

FAX NUMBER 01902 571233

E-MAIL ADDRESS Support@acci.freeserve.co.uk

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Pauline Brown - Outreach Worker

WHO ARE THE MAIN SERVICE USERS?

African Caribbean Males and Females who are suffering and recovering from mental illness

HOW DO USERS ACCESS THE SERVICE?

Through Resource Centre and outreach support, referrals from agencies and family

BRIEF SUMMARY OF SERVICE

- ♥ Support through outreach and accessing day centre
- ♥ Activities – (Social, therapeutic, training and educational)
- ♥ Help with benefit advice and housing services
- ♥ Supported housing schemes
- ♥ Attend appointments with clients
- ♥ Work closely with Hospital, Health and other public bodies and agency services
- ♥ Have attained Beacon Award Status
- ♥ Hold quarterly informative open day events

AGE CONCERN WOLVERHAMPTON

Hupton House
93/94 Darlington Street
Wolverhampton WV1 4EX

TELEPHONE NUMBER 01902 572060

FAX NUMBER 01902 572080

OPENING HOURS

Monday to Friday 9am – 4pm

CONTACT PERSON

Dennis Webb – Community Safety Advice Officer

WHO ARE THE MAIN SERVICE USERS?

Any member of the public over the age of 50

HOW DO USERS ACCESS THE SERVICE?

Contact the Community Safety Officer direct on 01902 572075

BRIEF SUMMARY OF SERVICE

- ♥ Advice on community safety
- ♥ Advice on crime reduction matters

ALL SAINTS WOMEN'S RESOURCE CENTRE

53/54 Gordon Street
All Saints
Wolverhampton WV2 1DB

TELEPHONE NUMBER 01902 870027

FAX NUMBER 01902 453130

E-MAIL ADDRESS christinaaswrc@hotmail.com

OPENING HOURS

Tuesday to Friday 9am – 3pm
(Support group 1pm – 3pm)

CONTACT PERSON

Christina Moore – Project Co-ordinator
Michelle Brown – Participation Worker
Marcia Brown – Key Volunteer (Fridays only)

WHO ARE THE MAIN SERVICE USERS?

Women and Children from All Saints and surrounding areas

HOW DO USERS ACCESS THE SERVICE?

Drop in, telephone, referral, and outreach

BRIEF SUMMARY OF SERVICE

- ♥ Provide quality affordable childcare, and aim to be an open, friendly and accessible centre for women
- ♥ Help to increase women's economic independence
- ♥ Improve health and well being

AQUARIUS

Thornhurst
1 Connaught Road
Chapel Ash
Wolverhampton WV1 4SJ

TELEPHONE NUMBER 01902 420041

FAX NUMBER 01902 427300

E-MAIL ADDRESS Aquarius.8@zoom.co.uk

WEBSITE www.aquarius.org.uk

OPENING HOURS 9am – 4.30pm

CONTACT PERSON

Sally Mitchell – Manager

Mandy Coghill – Women's Counsellor

WHO ARE THE MAIN SERVICE USERS?

Anyone in Wolverhampton concerned about his or her or someone else's drinking

HOW DO USERS ACCESS THE SERVICE?

Telephoning to speak to a counsellor or by appointment.

BRIEF SUMMARY OF SERVICE

- ♥ Alcohol advice
- ♥ Initial assessments
- ♥ Individual counselling
- ♥ Wide variety of group work
- ♥ Day service
- ♥ Residential rehabilitation
- ♥ Specialist women's counsellor available
- ♥ Counselling also provided in a number of GP practices in the City and within the Probation Service.
- ♥ Provide quality affordable childcare and aim to be an open, friendly and accessible centre for women
- ♥ Help to increase women's economic independence
- ♥ Improve health and well being

ASIAN WOMEN AND DIABETES GROUP

19 Gresham Chambers
14 Lichfield Street
Wolverhampton WV1 1DG

TELEPHONE NUMBER 01902 711240

FAX NUMBER 01902 711240

E-MAIL ADDRESS wawdg@tiscali.co.uk

OPENING HOURS 9.30am – 5pm

CONTACT PERSON

Suchbinder Kaur - Treasurer

WHO ARE THE MAIN SERVICE USERS?

Asian Women

HOW DO USERS ACCESS THE SERVICE?

Via self help groups run at Blakenhall and Town Centre

BRIEF SUMMARY OF SERVICE

- ♥ To provide support and information to Asian women regarding Diabetes
- ♥ To enhance individual growth and development
- ♥ Through involvement of the community, develop approaches that seek to enhance Asian women's capacity for community organising

ASIAN WOMEN'S ADHIKAR ASSOCIATION (AWAAZ)

Waterloo Terrace
222 Newhampton Road East
Whitmore Reans
Wolverhampton WV1 4BA

TELEPHONE NUMBER 01902 571260

FAX NUMBER 01902 571222

E-MAIL ADDRESS awaaz@blueyonder.co.uk

OPENING HOURS

Monday to Friday 10am – 1pm
Monday, Tuesday, Thursday 2pm – 4pm

CONTACT PERSON

Manjit Dehal – Project Manager
Harbinder Hare – Counsellor
Shirin Khan – Advice Worker/Office Manager
Tarnjit Mahem – Outreach Advice Worker
Seema Mair – Mental Health Empowerment Worker

WHO ARE THE MAIN SERVICE USERS?

South Asian Women

HOW DO USERS ACCESS YOUR SERVICE?

Referral from other agencies or drop-in provision for advice

BRIEF SUMMARY OF SERVICE

- ♥ Provide advice, information and support on welfare benefits, housing, immigration/nationality, family matters, debt, education and training, health and community care
- ♥ Sessions on alternate Friday mornings at Whitmore Reans, Owen Road and Leicester Street Medical Centres
- ♥ Outreach home visits for Asian women over 60 years.
- ♥ Counselling for Asian women over the age of 16
- ♥ Counselling can be provided in Punjabi, Hindi or English.
- ♥ Mental Health Empowerment Project

ਕੀ ਤੁਸੀਂ ਸਾਊਥ ਏਸ਼ੀਅਨ ਔਰਤ ਹੋ?

ਕੀ ਤੁਹਾਡੇ ਨਾਲ ਇਹਨਾਂ ਵਿਚੋਂ ਕਿਸੇ ਕਿਸਮ ਦੀ ਬਦਸਲੂਕੀ ਹੁੰਦੀ ਹੈ -

ਸਰੀਰਕ • ਜ਼ਬਾਨੀ • ਮਾਨਸਿਕ • ਜਿਨਸੀ • ਭਾਵੁਕ • ਮਾਲੀ

ਕੀ ਤੁਹਾਨੂੰ ਇਹ ਫੈਸਲਾ ਕਰਨ ਵਿਚ ਰਾਜ਼ਦਾਰੀ ਵਾਲੀ ਸਲਾਹ, ਜਾਣਕਾਰੀ,

ਭਾਵੁਕ ਅਤੇ ਅਮਲੀ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਕਿ ਤੁਸੀਂ ਕੀ ਕਰ ਸਕਦੇ ਹੋ?

ਕੀ ਤੁਹਾਨੂੰ ਸਾਡੀ ਸਲਾਹ ਦੇਣ ਵਾਲੀ ਸੇਵਾ ਦੀ ਲੋੜ ਹੈ, ਜਿਸ ਵਿਚ ਲੀਗਲ

ਸਰਜਰੀਆਂ ਵਿਚ ਮਿਲਣ ਵਾਲੀ ਸਲਾਹ ਵੀ ਸ਼ਾਮਿਲ ਹੈ? ਅਸੀਂ ਤੁਹਾਡੇ ਰਸਮੇ

ਰਿਵਾਜ ਨੂੰ ਧਿਆਨ ਵਿਚ ਰੱਖ ਕੇ ਤੁਹਾਨੂੰ ਸਲਾਹ ਦਿੰਦੇ ਹਾਂ ਅਤੇ ਗਰੁਪ ਵਿਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰ ਸਕਦੇ ਹਾਂ।

BASE 25

Castle House
Wheeler's Fold
Wolverhampton WV1 1ST

TELEPHONE NUMBER 01902 572040

FAX NUMBER 01902 572045

E-MAIL ADDRESS info@base25.info

WEBSITE www.base25.info

FREE HELPLINE 0800 0730233

Monday, Tuesday, Thursday 2pm – 6pm
Wednesday 2pm – 9pm
Friday 2pm – 5pm

B25 TEXT TALK 07800 00 2222

Monday to Friday 9am – 6pm

Free service, mobile phone operator may charge between 8 – 12pence

OPENING HOURS

Monday to Thursday 12pm – 5.30pm

Friday 12pm – 5pm

Saturday 10.30am – 12.30pm asylum/refugee project

1pm – 3pm contraception clinic and gay/lesbian/bisexual group

CONTACT PERSON

Janet Meredith – Project Co-ordinator
Jason Dudley – Volunteer Co-ordinator
Mark Osborne – Project Worker
Tracey Griffiths – Administrator
Clare Corfield – Counselling
Jo Flannagan – Drug and Alcohol Team

WHO ARE THE MAIN SERVICE USERS?

Young people aged between 11–25 years

HOW DO USERS ACCESS THE SERVICE?

Referral from external agencies or by themselves

BRIEF SUMMARY OF SERVICE

- ♥ Base 25 is a young persons advice and information centre dedicated to the needs of young people aged between 11–25 years

BRISTOL CRISIS SERVICE FOR WOMEN

PO Box 654
Bristol BS99 1XH

TELEPHONE NUMBER

Office - 0117 927 9600
Helpline - 0117 925 1119

HELPLINE HOURS

Friday, Saturday 9pm – 12.30am
Sunday 6pm – 9pm

CONTACT PERSON

Hilary Lindsay

WHO ARE THE MAIN SERVICE USERS?

Women experiencing emotional distress, particularly those who self-injure

HOW DO USERS ACCESS THE SERVICE?

By telephone

BRIEF SUMMARY OF SERVICE

- ♥ National out of hours helpline
- ♥ Information and publications on self-injury
- ♥ Training and consultancy for professionals who work with those who self-injure

BRITISH PREGNANCY ADVISORY SERVICE



First Floor
Amildhall Buildings,
Navigation Street,
Birmingham, B2 4BT

TELEPHONE NUMBER 0845 730 4030

FAX NUMBER 0121 643 3140

OPENING HOURS

Monday to Friday 9am – 4.30pm
Saturday 9am – 12.30pm

ACTIONLINE (CALL CENTRE) 0845 730 4030

For all appointments open Monday to Friday 8am – 9pm
Saturday to Sunday 8am – 2.30pm

CONTACT PERSON

Unit Manager

WHO ARE THE MAIN SERVICE USERS?

Women/men of fertile age

HOW DO USERS ACCESS THE SERVICE?

Self referral, GP referral, family planning referral by telephone to Actionline.

BRIEF SUMMARY OF SERVICE

- ♥ Pregnancy testing
- ♥ Emergency contraception
- ♥ Pregnancy counselling
- ♥ Abortion referral
- ♥ Post abortion support
- ♥ Male/female sterilisation

BROKEN RAINBOW FORUM

C/o HGLC
40 Borough High Street
London SE1 1XW

TELEPHONE NUMBER 07812 644 914

E-MAIL ADDRESS Lgbtdv@btopenworld.com

OPENING HOURS

Office hours, plus 24 hour emergency advice service on 07812 644 914

CONTACT PERSON

Caroline Jones – Co-ordinator
Andy Grant – Co-Chair
Michael Verrier – Secretary

WHO ARE THE MAIN SERVICE USERS?

Mainstream organisations seeking advice and support and training on managing reports of domestic violence from lesbians, gay men, bisexuals and transgender people (lgbt people).

HOW DO USERS ACCESS THE SERVICE?

By telephone
By e-mail

BRIEF SUMMARY OF SERVICE

- ♥ Broken Rainbow is the pan-London LGBT Domestic Violence Forum
- ♥ We are working to change the situation for LGBT people facing domestic violence to ensure our diverse community gets a better deal when reporting domestic violence
- ♥ We operate an advice and referral helpline service staffed by volunteers from the LGBT community. We are extending this to be a 24 hour service.
- ♥ At the moment, we prefer calls during working hours if possible. Our conference report is available on www.lgbt-dv.org
- ♥ We are working to establish community-led reporting and referral centres, refuge services, self-help groups and regional LGBT domestic violence forums
- ♥ We are developing a national contact and referral list and would like organisations who offer support on LGBT domestic violence to contact us by e-mail so we can add their details
- ♥ We advise, support and train mainstream services to ensure that LGBT people from the UK's diverse communities receive a sensitive and appropriate service from UK providers

CHILD AND FAMILY COURT ADVISORY AND SUPPORT SERVICE (CAFCASS)

Gough Street
Wolverhampton WV1 3LG

TELEPHONE NUMBER 01902 576076

FAX NUMBER 01902 453304

E-MAIL ADDRESS

Sally.Stephens@cafass.gov.uk
Jo.McGregor@cafass.gov.uk

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Sally Stephens – Service Manager
Jo McGregor – Family Court Advisor

WHO ARE THE MAIN SERVICE USERS?

Parents who have separated and are in dispute over residence/contact issues regarding their children

HOW DO USERS ACCESS THE SERVICE?

Via Family Proceedings or County Courts, either by a parent making an application to the Court or them being referred to us if the Court is not satisfied with arrangements made for children in Divorce Proceedings.

BRIEF SUMMARY OF SERVICE

- ♥ Pre-directions meeting to discuss with parents issues arising regarding the arrangements for their children following separation and identifying whether a CAFCASS report is needed
- ♥ Providing the Courts with CAFCASS reports in relation to residence and contact issues

CITIZENS ADVICE BUREAU (CAB)

26 Snow Hill
Wolverhampton WV2 4AD

TELEPHONE NUMBER

Administration only – 01902 572211

Advice – 01902 572200

FAX NUMBER 01902 572205

WEBSITE www.wcabx.org

E-MAIL ADDRESS advice@wcabx.org

OPENING HOURS

Monday to Friday 9.30am – 2pm (drop-in)

Tuesday to Friday 10am – 1pm (Advice line)

CONTACT PERSON

Advice session supervisor on duty

WHO ARE THE MAIN SERVICE USERS?

General Public

HOW DO USERS ACCESS THE SERVICE?

Via the drop-in sessions, no appointment required

BRIEF SUMMARY OF SERVICE

General advice agency offering advice on:

- ♥ Housing
- ♥ Employment Law
- ♥ Welfare rights
- ♥ Debt matters including the option of a financial literacy course
- ♥ Consumer contract
- ♥ Racial Harassment Reporting Centre

COMMUNITY LEARNING NETWORK

Pendeford Lower School
Poplar House
Marsh Lane
Wolverhampton WV10 8SE

TELEPHONE NUMBER 01902 551544/01902 558320

E-MAIL ADDRESS amandak@aes.wolverhampton.gov.uk

OPENING HOURS

9am – 5pm

CONTACT PERSON

Amanda Kenny – Community Tutor

Lesley Salter – Community Tutor

WHO ARE THE MAIN SERVICE USERS?

Women

HOW DO USERS ACCESS THE SERVICE?

In the Community – at schools and community centres

BRIEF SUMMARY OF SERVICE

- ♥ Informal learning accredited programmes in the community
- ♥ Family learning
- ♥ IT skills
- ♥ English for Speakers of Other Languages (ESOL)
- ♥ Women's personal safety
- ♥ Parenting skills
- ♥ Introduction to aromatherapy/massage
- ♥ Egyptian dancing
- ♥ Music technology
- ♥ Mentoring

CONTRACEPTION AND SEXUAL HEALTH SERVICE

Snow Hill Centre
26a Snow Hill
Wolverhampton WV2 4AD

TELEPHONE NUMBER 01902 444444

FAX NUMBER 01902 444449

OPENING HOURS

Monday, Tuesday 12.15pm – 2.15pm, 5.15pm – 7.15pm

Wednesday 12.15pm – 2.15pm

Thursday 9.15am – 11.15am, 12.15pm – 2.15pm,
3.30pm – 5.30pm

Friday 9.15am – 11.15am, 12.15pm – 2.15pm

Saturday 9.15am – 11.15am

CONTACT PERSON

Madeleine Callear – Support Services Manager

Amanda Irwin – Clinic Secretary

Margaret Padmore

WHO ARE THE MAIN SERVICE USERS?

Anyone requiring contraception/sexual health advice

HOW DO USERS ACCESS THE SERVICE?

By telephone call for appointment or drop in

BRIEF SUMMARY OF SERVICE

- ♥ Advice on all available methods of contraception
- ♥ Free condom supplies
- ♥ Emergency contraception (for use after unprotected sex)
- ♥ Advice on safer sexual practice
- ♥ Pregnancy tests
- ♥ Smear tests

CROWN PROSECUTION SERVICE (CPS)

St Georges House
Lever Street
Wolverhampton WV2 1EZ

TELEPHONE NUMBER

Main Switchboard – 01902 872800

Witness and Victim Care Unit – 01902 872447

OPENING HOURS

9am – 5pm

CONTACT PERSON

Marguerite Elcock – Unit Head, Senior Crown Prosecutor

Barry Sealeaf – Senior Crown Prosecutor

Andrea Whittingham – Witness and Victim Care Unit Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Criminal Justice agencies and victim support agencies

Victims and witnesses involved in criminal prosecutions

HOW DO USERS ACCESS THE SERVICE?

By telephone

Witnesses are contacted by the Witness and Victim Care Unit

BRIEF SUMMARY OF SERVICE

- ♥ The Crown Prosecution Service (CPS) conducts all criminal matters in England and Wales, in both the Crown Court and Magistrates Courts
- ♥ There are 42 areas throughout England and Wales, corresponding to the County Policy Force Areas. The West Midlands Headquarters is in Birmingham City Centre and has branch offices in Coventry and Wolverhampton
- ♥ The Witness and Victim Care Unit contact all victims of crime, after the first appearance of a defendant in Court. Their role is to update victims on bail conditions and case progress and to ensure that they are fully supported throughout and after the case has concluded.

CUTTING CRIME HELPLINE

PO Box 3864
Wolverhampton WV1 1YH

TELEPHONE NUMBER

Helpline 01902 553000

E-MAIL ADDRESS Cut.crime@ukonline.co.uk

OPENING HOURS

9am – 5pm

CONTACT PERSON

Melissa Guest – Helpline Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Wolverhampton citizens

HOW DO USERS ACCESS THE SERVICE?

Telephone, email and post

BRIEF SUMMARY OF SERVICE

- ♥ The Cutting Crime Helpline is a new service providing general advice and information about crime prevention and community safety to the general public
- ♥ The Cutting Crime Helpline also has access to a database of support services and is able to signpost to appropriate agencies where necessary

EATING DISORDERS ASSOCIATION (EDA)

First Floor, Wensum House
103 Prince of Wales Road
Norwich
Norfolk NR1 1DW

TELEPHONE NUMBER

Adult Helpline – 0845 634 1414

Youthline – 0845 634 7650

Textphone Service – 01603 753322

Recorded Information Service – 0906 302 0012 (24 hours, calls cost 50p per minute and the message lasts approximately 8 minutes)

FAX NUMBER 01603 664 915

E-MAIL ADDRESS

Help e-mail: helpmail@edauk.com

Youthline e-mail: talkback@edauk.com

Admin: info@edauk.com

WEBSITE www.edauk.com

OPENING HOURS

Adult Helpline Monday to Friday 8.30am – 8.30pm

Youthline (up to and including 18 years) Monday to Friday
4pm – 6.30pm. Open Saturdays 1pm – 4.30pm

CONTACT PERSON

Jane Bennett – Administration Assistant

Sue Mickleburgh – Training & Personnel Manager

Simone Black – Youth Service & Education Liaison Officer

Julia Admans – Training & Development Officer

Nikki Schuster – London Office Co-ordinator

Jane Nodder – Trainer

WHO ARE THE MAIN SERVICE USERS?

Any member of the public, organisations etc.

HOW DO USERS ACCESS THE SERVICE?

By telephone, email

BRIEF SUMMARY OF SERVICE

- ♥ We provide help, support and information on anorexia, bulimia and related eating disorders

GOOD SHEPHERD TRUST

27 Thornley Street
Wolverhampton WV1 1JS

TELEPHONE NUMBER 01902 773721

FAX NUMBER 01902 572156

OPENING HOURS

24 hour direct access hostel

CONTACT PERSON

Catherine Price – Resettlement Officer
Barbara Murray – Day Services Manager

WHO ARE THE MAIN SERVICE USERS?

Males age 18–75 (hostel)
Homeless people
People in need of help, support and advice

HOW DO USERS ACCESS THE SERVICE?

Drop-in basis
Telephone
Referral

BRIEF SUMMARY OF SERVICE

- ♥ Provide support information and advice
- ♥ Provide food parcels, furniture, clothing
- ♥ Hostel with 48 beds for men only

HARMONY PROJECT

372 Newhampton Road West
Whitmore Reans
Wolverhampton
WV6 0RX

TELEPHONE NUMBER 01902 421783

FAX NUMBER 01902 429284

E-MAIL ADDRESS angiewmcpfa@lineone.net

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Mark Lambert – Development Officer

WHO ARE THE MAIN SERVICE USERS?

Families and Volunteers

HOW DO USERS ACCESS THE SERVICE?

Referrals: from CAF/CASS, Social Services, mediators, solicitors,
Volunteer Bureau

BRIEF SUMMARY OF SERVICE

- ♥ Help for families who are dealing with divorce and separation
- ♥ Training for parents
- ♥ Training for volunteers

HAVEN WOLVERHAMPTON

PO Box 105
Wolverhampton WV3 0TN

TELEPHONE NUMBER

Referral Line – 01902 713001

Office – 01902 572140

FAX NUMBER 01902 572144

E-MAIL ADDRESS info@havenrefuge.org.uk

OPENING HOURS

Referrals 24 hours/365 days a year
Office 9am – 5.30pm Monday to Friday

CONTACT PERSON

Kath Rees – Chief Executive
Jasvinder Devgón – Assistant Chief Executive

WHO ARE THE MAIN SERVICE USERS?

Women and children

HOW DO USERS ACCESS THE SERVICE?

Self referrals, Local Authority, West Midlands Police, Local GP's,
Housing Authority, WDVF

BRIEF SUMMARY OF SERVICE

- ♥ The Haven Wolverhampton provides temporary emergency accommodation for women and children who are homeless or escaping domestic violence.
- ♥ 24 hour staffing
- ♥ Housing advice
- ♥ Specialist support for Asian women
- ♥ Resettlement service
- ♥ Floating Support Team to support women living in the community
- ♥ Counselling service for women and children referrals
- ♥ Play development
- ♥ Individual support programmes and plans
- ♥ The Clothesline (Charity Shop)
- ♥ Criminal Justice Support Service

HEALTH AND COMMUNITY CARE INFORMATION SERVICE

10 King Street
Wolverhampton WV1 1ST

TELEPHONE NUMBER 01902 831831

FAX NUMBER 01902 830100

E-MAIL ADDRESS Info4all@wolvespct.nhs.uk

OPENING HOURS

Monday to Friday 10am – 4pm (to public)

Monday to Friday 9am – 5pm (telephone)

CONTACT PERSON

Peter Stokes – Manager

Linda Whittaker – Information Officer

Daniel Evans – Information Officer

Jenny Fellows – Information Officer

WHO ARE THE MAIN SERVICE USERS?

General Public

HOW DO USERS ACCESS THE SERVICE?

By drop-in, telephone, email or letter. Accessible for deaf and blind, Braille and audiotapes are available. Some ethnic minority language leaflets are available.

BRIEF SUMMARY OF SERVICE

- ♥ Support and self help groups,
- ♥ Health information and social services.
- ♥ Advice surgery run by the benefits agency, from 10am – 12pm on the last Friday of every month.
- ♥ Support for the hearing impaired, whereby they can receive replacement batteries and re-tubing of NHS hearing Aids from 10.30am – 12.30pm on Wednesdays.

HUMDARD

PO Box 7451
Rowley Regis B65 8AC

TELEPHONE NUMBER 0121 559 9000

FAX NUMBER 0121 559 0040

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Service Feedback Worker

WHO ARE THE MAIN SERVICE USERS?

Asian women and children who have experienced domestic violence

HOW DO USERS ACCESS THE SERVICE?

Helpline

BRIEF SUMMARY OF SERVICE

- ♥ Provide emergency accommodation for Asian women and children experiencing domestic violence
- ♥ Provide advice, guidance and help via outreach support and the 24 hour helpline

JERICO HOUSE

75 Albert Road
Wolverhampton WV6 0AG

TELEPHONE NUMBER 01902 421732

FAX NUMBER 01902 428778

E-MAIL ADDRESS JerichoWolv@aol.com

OPENING HOURS

24 hours a day, 7 days a week

CONTACT PERSON

Margaret Kennedy – Manager
Vicki Cureton – Under Manager

WHO ARE THE MAIN SERVICE USERS?

Homeless women and dependant children

HOW DO USERS ACCESS THE SERVICE?

Direct access to hostel through Wolverhampton Homeless Services Unit, Probation, Police and other statutory agencies

BRIEF SUMMARY OF SERVICE

- ♥ Accommodation for homeless women from 16 years upwards and their dependant children, with issues including domestic violence, women on probation, leaving prison, pregnant women, rape and incest victims, women in family conflict, psychiatric patients and women suffering from alcohol related problems
- ♥ Accommodation includes one main house: 4 shared rooms, 1 single room, communal lounge, dining room, kitchen and laundry room, meals provided; one second stage house; 11 bedsits
- ♥ Flexibility on length of stay
- ♥ Help given on issues of employment, housing, health, basic skills, in house management and budgeting
- ♥ Help to move women into second stage house or bedsit complex where women are encouraged to live more independently
- ♥ Support worker is assigned to second stage house
- ♥ Support staff coverage is provided at sheltered bedsit complex
- ♥ All residents must sign 'Licence Agreement' and abide by it
- ♥ An Outreach Service is offered to all residents leaving the project
- ♥ Leisure and social activities are provided

JOBCENTRE PLUS

Molineux House
Temple Street
Wolverhampton WV2 4AU

TELEPHONE NUMBER 01902 482000

FAX NUMBER 01902 482006

E-MAIL ADDRESS Graham.hale@jobcentreplus.gsi.gov.uk

OPENING HOURS

Monday, Tuesday, Thursday 8.30am – 4.15pm
Wednesday 10am – 4.15pm
Friday 8.30am – 4pm

CONTACT PERSON

Graham Hale – Benefits/Customer Services Manager

WHO ARE THE MAIN SERVICE USERS?

People of working age

HOW DO USERS ACCESS THE SERVICE?

Either by telephone or by visiting the office

BRIEF SUMMARY OF SERVICE

- ♥ Jobcentre Plus is the new Government organisation for people of working age
- ♥ From April 2002 it replaced the Employment Service which operated the Jobcentres and those parts of the Benefits Agency that helped people of working age with benefits through Social Security Officers
- ♥ Access to district interpreters, language line and sign language services

NATIONAL PROBATION SERVICE WOLVERHAMPTON OFFICE

Pru Earle House
Union Street
Wolverhampton WV1 3JS

TELEPHONE NUMBER 01902 576001

FAX NUMBER 01902 454212

OPENING HOURS

Monday to Friday 8am – 5pm
Answer phone at all other times

CONTACT PERSON

Jas Pejatta – Senior Probation Officer
Jason Steventon – Probation Officer
Jackie West – Probation Service Officer
Jessica Skobel – Technical Assistant

WHO ARE THE MAIN SERVICE USERS?

Convicted offenders and victims of crime

We have a statutory responsibility to contact all victims in cases where the offender receives a sentence in excess of 12 months and there is an identifiable victim

We also work in restorative justice cases, attend Mapps meetings and provide information from the sentencing Court to the supervising Board

HOW DO USERS ACCESS THE SERVICE?

Information is provided by Policy, Courts and Probation colleagues of those cases which the unit works

BRIEF SUMMARY OF SERVICE

- ♥ Case management of offenders
- ♥ Domestic Violence Perpetrator programmes
- ♥ Providing victims with information about sentences, keeping them informed about release dates, recalls, information about voluntary and statutory support partners
- ♥ Receiving information about the need for conditions on licences etc.
- ♥ Input to multi agency protection panels in 4 Police Operational Command Units
- ♥ Pilot Projects are taking place in Restorative Justice and Domestic Violence Assessment (SARA)

NATIONAL SOCIETY FOR THE PREVENTION OF CRUELTY TO CHILDREN (NSPCC)

NSPCC SCHOOLS COUNSELLING AND SUPPORT SERVICE

102 Tettenhall Road,
Wolverhampton, WV6 0BW

TELEPHONE NUMBER 01902 747722

FAX NUMBER 01902 747767

E-MAIL ADDRESS WolverhamptonSchools@nspcc.org.uk

OPENING HOURS

Monday to Friday 9am – 5pm
24 hour Child Protection Helpline Freephone 0800 800 5000

CONTACT PERSON

Jim Quinn – NSPCC Children's Services Manager

WHO ARE THE MAIN SERVICE USERS?

Children, young people, parents, carers who attend the following Primary and Secondary Schools:-

Christchurch Infants School
Dovecotes Primary School
Dunstall Hill Primary School
St. Andrew's Primary School
Palmer's Cross Primary School
Priory Green Primary School
St. Jude's Primary School
St. Michael's Primary School
St. Paul's Primary School
West Park Primary School
Aldersley High School
Kings Secondary School

HOW DO USERS ACCESS THE SERVICE?

- ♥ Children and young people can self refer (parental permission required for Primary School children)
- ♥ Parents and carers can refer
- ♥ School staff can refer (the child/young person has to be in agreement)

BRIEF SUMMARY OF SERVICE

- ♥ Individual counselling
- ♥ Drop-in service
- ♥ Information and advice to parents
- ♥ PHSE/Circle time activities
- ♥ Peer support
- ♥ Groupwork
- ♥ Advice and information to school staff on Child Protection
- ♥ In-house training on Child Protection

NEW CROSS HOSPITAL YOUTH WORK TEAM

Children's Outpatients
New Cross Hospital
Wolverhampton WV10 0QP

TELEPHONE NUMBER 01902 695182

FAX NUMBER 01902 695616

E-MAIL ADDRESS sue-priest@dial.pipex.com

OPENING HOURS

Cover is provided most days except Sundays 9am – 9pm

CONTACT PERSON

Sue Priest – Senior Youth Worker
Deborah Benham-Ruth – Youth Worker
Shane Sneyd – Youth Worker
Angela Jones – Clerical

WHO ARE THE MAIN SERVICE USERS?

Young people aged from 11–25 years

HOW DO USERS ACCESS THE SERVICE?

Contact with Youth Workers through New Cross Hospital and medical referrals by Consultants

BRIEF SUMMARY OF SERVICE

This is a partnership between Wolverhampton Health Action Zone (HAZ), Wolverhampton City Community Play and Youth and the National Health Service to deliver support and services to young people in hospital.

- ♥ Assist young people who are admitted to hospital for reasons such as self-harm, overdose or other lifestyle related admission
- ♥ Day to day support on the Children's ward and within Accident and Emergency and for young people who attend Maternity clinics
- ♥ Follow up referrals for all young people from medical staff
- ♥ The team provides support, information and advocacy
- ♥ The team aims to demystify the terms used by Consultants and nursing staff
- ♥ Young parents are supported in various issues including housing, domestic violence, benefits and a variety of other social issues

PATIENT ADVICE AND LIAISON SERVICE (PALS)

The Royal Wolverhampton Hospital NHS Trust
The Lodge
New Cross Hospital
Wolverhampton WV10 0QP

TELEPHONE NUMBER 01902 644858/07880 601085

Pager 01902 307999 (ask to page 1463)

E-MAIL ADDRESS

Pals@rwht-tr.nhs.uk

OPENING HOURS

Monday to Friday 8am – 8pm

CONTACT PERSON

Jayne Davies – PALS Co-ordinator
Judith Davis – PALS Support Officer

WHO ARE THE MAIN SERVICE USERS?

Patients of Royal Wolverhampton Hospitals NHS Trust, New Cross Hospital, Wolverhampton Eye Infirmary, their carers and relatives

HOW DO USERS ACCESS THE SERVICE?

Contact by telephone, email
Request a visit to ward
PALS staff visit wards on a daily basis
Appointments can also be requested

BRIEF SUMMARY OF SERVICE

- ♥ Provide support and information for patients, their relatives, carers and friends with any concerns regarding health services in Wolverhampton
- ♥ Listens to suggestions and queries
- ♥ Aims to resolve queries or concerns quickly
- ♥ Provide confidential advice and support
- ♥ Refer patients and families to specific local or national support agencies

PROTECT PROJECT

PO Box 1756
Wolverhampton WV2 2YJ

TELEPHONE NUMBER 01902 444614

FAX NUMBER 01902 575057

E-MAIL ADDRESS wtonprotect@aol.com

OPENING HOURS

Tuesday to Thursday 8pm – 11pm
Wednesday to Thursday 1pm – 3pm

CONTACT PERSON

Carol Hodgkiss – Project Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Women involved in prostitution
Young women involved in sexual exploitation

HOW DO USERS ACCESS THE SERVICE?

Self refer
Referrals from other organisations
Access on "beat"

BRIEF SUMMARY OF SERVICE

- ♥ Advice, support, counselling
- ♥ Information on health, housing, local service provision, sexual health and many other areas
- ♥ Accredited training
- ♥ Crèche
- ♥ Outreach
- ♥ Home visits
- ♥ Mediating
- ♥ Support to attend appointments
- ♥ Advice and guidance for drug/alcohol users
- ♥ Needle exchange
- ♥ Fast track local services
- ♥ Condoms, lubricants and information on safer sex practices

REGIONAL RESEARCH INSTITUTE (RRI)

Wolverhampton Science Park
Glaisher Drive
Wolverhampton WV10 9RU

TELEPHONE NUMBER 01902 824103

FAX NUMBER 01902 824005

E-MAIL ADDRESS

D.Cook@wlv.ac.uk
RRladmin@wlv.ac.uk

OPENING HOURS

9am to 5pm

CONTACT PERSON

Professor Dee Cook – Director

WHO ARE THE MAIN SERVICE USERS?

National and Regional Criminal Justice Agencies (Police, Courts and Crown Prosecution Service); Regional Organisations (DV-Network, CAF/CASS West Midlands, Advantage West Midlands); Multi-Agency Partnerships (e.g. CDRPs, DATs, YOTs, DV Fora); Local Authorities; Voluntary and Community Sector Organisations; Charities; Women's Support Groups.

HOW DO USERS ACCESS THE SERVICE?

Directly contacting the Regional Research Institute

BRIEF SUMMARY OF SERVICE

- ♥ Conducting commissioned research
- ♥ Undertaking policy analysis, audits, data collection, evaluations
- ♥ Assisting in writing funding bids or exploring collaborative funding opportunities
- ♥ Co-ordinating conferences and workshops
- ♥ Sharing best practice and disseminating research findings

RELATE WOLVERHAMPTON

346 Newhampton Road East
Wolverhampton WV1 4AD

TELEPHONE NUMBER 01902 428447

FAX NUMBER 01902 423288

OPENING HOURS

Monday to Thursday 10am – 9pm
Friday 10am – 1pm

CONTACT PERSON

Gill Evans – Acting Centre Manager

WHO ARE THE MAIN SERVICE USERS?

People who live or work in Wolverhampton

HOW DO USERS ACCESS THE SERVICE?

Refer themselves for counselling by telephone or coming into the Centre

BRIEF SUMMARY OF SERVICE

- ♥ Counselling for individuals and couples
- ♥ Problem solving, separation, or relationship breakdown
- ♥ Sexual therapy for couples or individuals who have specific sexual problems
- ♥ Counselling adult survivors of sexual abuse
- ♥ Training courses for professionals and individuals

SAMARITANS

54 Newhampton Road West
Wolverhampton WV6 0RU

TELEPHONE NUMBER 01902 426422/08457 909090

OPENING HOURS

24 hours – 365 days a year – telephone availability

CONTACT PERSON

Anne Savage - Director

WHO ARE THE MAIN SERVICE USERS?

Open to everyone

HOW DO USERS ACCESS THE SERVICE?

Telephone / Drop in Centre

BRIEF SUMMARY OF SERVICE

- ♥ We offer emotional support to people who are feeling despair or depression, and to people who have suicidal feelings

SANCTUARY DOMESTIC VIOLENCE PROJECT

PO Box 3599
Wolverhampton WV10 9WT

TELEPHONE NUMBER

01902 731605 (office)

0800 072 5171 (freephone)

FAX NUMBER 01902 731561

E-MAIL ADDRESS Low.hill@Barnardos.org.uk

OPENING HOURS

Monday to Friday 9am – 4pm

CONTACT PERSON

Jarvia Blake – Centre Manager

WHO ARE THE MAIN SERVICE USERS?

Women and children living in Low Hill and surrounding areas of Wolverhampton who are, or have been subjected to domestic violence

HOW DO USERS ACCESS THE SERVICE?

By telephone
Visiting the centre
Social Services referral

BRIEF SUMMARY OF SERVICE

- ♥ Telephone support
- ♥ Befriending
- ♥ Advocacy
- ♥ Safety planning
- ♥ Emotional support
- ♥ Activity/skill building groups
- ♥ Legal guidance
- ♥ Housing advice
- ♥ Sign posting
- ♥ Support for children
- ♥ Group work

SPECIALIST DOMESTIC VIOLENCE COURT

Wolverhampton Magistrates Court
Law Courts
North Street
Wolverhampton WV1 1RA

TELEPHONE NUMBER

Wolverhampton Magistrates Court 01902 773151
Criminal Justice Support Services Co-ordinator – 01902 572142

E-MAIL ADDRESS cjssc@havenrefuge.org.uk

CONTACT PERSON

Roger Fanner – Court Services Manager
Gaynor Hollis – Legal Adviser
Jenni Moore – Criminal Justice Support Services Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Victims of domestic violence
Alleged perpetrators

HOW DO USERS ACCESS THE SERVICE?

The Specialist Domestic Violence Court is held every Tuesday at the Magistrates Court Wolverhampton.

BRIEF SUMMARY OF SERVICE

A range of services are available to support victims of domestic violence including the Magistrates Court Witness Service, Domestic Violence Police Officers and the Criminal Justice Support Services Co-ordinator.

The Criminal Justice Support Services Co-ordinator can provide the following services:

- ♥ One off or ongoing support through the Courts process
- ♥ Attendance at Court or solicitors with the victim
- ♥ Tracking of cases and information about court hearings, bail conditions and what stage the case is at
- ♥ Liaison with the Crown Prosecution Service and the Courts
- ♥ Liaison with other agencies and support services with the victim
- ♥ Information about Injunctions, Residence Orders and Occupation Orders
- ♥ Information about Contact Orders, parental responsibility and court welfare services
- ♥ Access to Victim Support, the Haven and support services for Asian women
- ♥ Access to interpreting services

SPURGEON'S YOUTH AND FAMILY SUPPORT SERVICE

52/53 St Judes Road West
Wolverhampton WV6 0DB

TELEPHONE NUMBER 01902 572300

FAX NUMBER 01902 572302

CONTACT PERSON

Bruce Kirk

WHO ARE THE MAIN SERVICE USERS?

Children and Young people who:

- ♥ Need out of school childcare
- ♥ Have offended
- ♥ Are young carers
- ♥ Are leaving care
- ♥ Need contact with parents and siblings

HOW DO USERS ACCESS THE SERVICE?

By self referral, or referral by other agencies

BRIEF SUMMARY OF SERVICE

- ♥ Volunteer befriending service for children and young people
- ♥ Support for all young people who leave the care of the Local Authority
- ♥ Support for adolescents who are providing care for adults or family members which may be due to illness, disability or addiction

SURE START WOLVERHAMPTON PROGRAMMES

- ♥ Bilston and Ettingshall
- ♥ Eight Village
- ♥ Low Hill and Scotlands
- ♥ Whitmore Reans and Dunstall
- ♥ Wolverhampton East

For individual contact details for each Sure Start Wolverhampton Programme, see page 42

WEBSITE www.surestart.gov.uk for general information about Sure Start

WHO ARE THE MAIN SERVICE USERS?

Parents and families with children under 4 years old, including support for pregnant women, teenage mothers, Black and Minority Ethnic communities living in the five Sure Start Programme areas.

HOW DO USERS ACCESS THE SERVICE?

Self referral or referral by another party eg. Health Visitor
Families can register and be involved in local group activities
Referrals by telephone or writing

BRIEF SUMMARY OF SERVICE

- ♥ Support to families of children under 4 years old
- ♥ Promote 'play and stay' activities and play groups
- ♥ Family support workers help individual families on a range of issues
- ♥ Liaise with other agencies to promote and support families in need
- ♥ Promotion of family learning opportunities
- ♥ Support to breastfeeding mothers
- ♥ Baby massage courses
- ♥ Safety N.E.T. Scheme – training on safety issues and provision of safety equipment at reasonable cost
- ♥ Diet and nutrition advice and support
- ♥ Speech and language therapy

SURVIVORS OF LESBIAN PARTNERSHIP ABUSE (SOLA)

TELEPHONE NUMBER 0207 328 7389

E-MAIL ADDRESS solalondon@hotmail.com

OPENING HOURS

Tuesday to Friday 10.30am – 1pm, 2.30pm – 5pm
Evening phone appointments by arrangement

CONTACT PERSON

Petra

WHO ARE THE MAIN SERVICE USERS?

Lesbian and bisexual women

HOW DO USERS ACCESS THE SERVICE?

Telephone or email

BRIEF SUMMARY OF SERVICE

- ♥ Provide support to women who have experienced physical, emotional and/or sexual abuse by a female partner
- ♥ Support over telephone or via email, face to face by appointment
- ♥ Also offer training and counselling to other organisations on same-sex domestic violence

TERRENCE HIGGINS TRUST WOLVERHAMPTON

242-244 Bond House
Bond Street
Wolverhampton WV2 4AS

TELEPHONE NUMBER 01902 711818

OPENING HOURS

Monday to Friday 9.30am – 5.30pm

WHO ARE THE MAIN SERVICE USERS?

Members of the public

HOW DO USERS ACCESS THE SERVICE?

By Telephone
By appointment

BRIEF SUMMARY OF SERVICE

- ♥ Advice, information and counselling for people living with HIV/AIDS

UNIVERSITY OF WOLVERHAMPTON STUDENTS' UNION ADVICE AND SUPPORT CENTRE

Wulfruna Street
Wolverhampton WV1 1LY

TELEPHONE NUMBER 01902 322038

FAX NUMBER 01902 322040

E-MAIL ADDRESS Advice@wolvesunion.org

OPENING HOURS

Monday to Friday 9.30am – 5pm

CONTACT PERSON

Claire Thornton – Centre Manager
Kully Khatkar – Admin Assistant
Doreen Hardacre – Information Assistant

WHO ARE THE MAIN SERVICE USERS?

Students/Prospective Students

HOW DO USERS ACCESS THE SERVICE?

Via telephone, fax, email or the service itself

BRIEF SUMMARY OF SERVICE

- ♥ Specialist assistance in housing, finance, international, academic and generic advice across a vast range of welfare issues

VICTIM SUPPORT WEST MIDLANDS, WOLVERHAMPTON BRANCH

1st Floor, Victoria House
Mander Centre
Wolverhampton WV1 3PS

TELEPHONE NUMBER

Main Switchboard 01902 572500
Vulnerable Groups Co-ordinator – 01902 572506
Rape and Sexual Assault Service – 01902 572505
Volunteer Co-ordinator – 01902 572502
Young Victims Project – 01902 572510
FAX NUMBER 01902 572501

OPENING HOURS

Monday to Friday 9.30am – 4.30pm

CONTACT PERSON

Hazel Keirle – Co-ordinator
Sandra Kelly – Vulnerable Groups Co-ordinator
Jill Drake – Rape and Sexual Assault Caseworker
Graham Wagstaff – Volunteer Co-ordinator
Debbie Leaning – Young Victims Case Worker
Sonia Bell – Young Victims Case Worker

WHO ARE THE MAIN SERVICE USERS?

Any victim of crime living in the city of Wolverhampton
Specialist services for victims of rape, sexual assault and abuse
Victims of Domestic violence
Those bereaved by murder and manslaughter
Victims of racial harassment and homophobic crime

HOW DO USERS ACCESS THE SERVICE?

Referral by another agency e.g. Police, doctor, Citizens Advice Bureau
Self referral
Telephone for support and appointment

BRIEF SUMMARY OF SERVICE

- ♥ Practical and emotional support
- ♥ Information and advice on matters arising for victims of crime
- ♥ Signposting to appropriate agencies
- ♥ Very basic information on legal processes
- ♥ Criminal injuries compensation (in a non-legal capacity)
- ♥ Liaison with other agencies on victims behalf
- ♥ Magistrates and Crown Court Witness Service (Advice and support in Court)

WEST MIDLANDS POLICE COMMUNITY SAFETY BUREAU

Bilston Street Police Station
Bilston Street
Wolverhampton WV1 3AA

Wednesfield Police Station
Alfred Squire Road
Wednesfield
Wolverhampton WV11 1XU

TELEPHONE NUMBER 0845 1135000

999 - Emergency

FAX NUMBER

Bilston Street – 01902 649213
Wednesfield – 01902 649113

OPENING HOURS

Domestic Violence Unit Monday to Friday 8am – 4pm
Police Response – 24 hours

CONTACT PERSON

Domestic Violence Liaison Officers:
WPC Rani Gundhu – Bilston Street
WPC Lucy Allen – Wednesfield

WHO ARE THE MAIN SERVICE USERS?

Members of the public
Victims of domestic violence
Perpetrators of domestic violence

HOW DO USERS ACCESS THE SERVICE?

By telephone
By personal visit

BRIEF SUMMARY OF SERVICE

- ♥ A police officer will attend an incident of domestic violence and will gather evidence and arrest where appropriate
- ♥ The Domestic Violence Liaison Officer provides the victim with advice, support and guidance through very complex Police and Court procedures
- ♥ Where a victim wishes to retract their statement, the Domestic Violence Liaison Officer will take their statement
- ♥ The Domestic Violence Liaison Officer attends the Specialist Domestic Violence Court on Tuesdays
- ♥ The Domestic Violence Liaison Officer networks with outside agencies including Social Services, Housing, Crown Prosecution Service, Victim Support, Health Services and Criminal Justice Support Services, to provide the appropriate support and information to victims of domestic violence

WOLVERHAMPTON COMBINED COURT CENTRE

Pipers Row
Wolverhampton WV1 3LQ

TELEPHONE NUMBER 01902 481000

FAX NUMBER

01902 481001 – Crown Court

01902 481076 – County Court

OPENING HOURS 10am – 4pm

CONTACT PERSON

Jane Barton – Court Manager

WHO ARE THE MAIN SERVICE USERS?

Magistrates Court, Local Authorities

Probation, CPS, Police, Prison

Family Agencies, Solicitors, Barristers

Social Services

Members of the Public

Witness Support, Jurors, CAFCASS

HOW DO USERS ACCESS THE SERVICE?

Telephone

BRIEF SUMMARY OF SERVICE

♥ The delivery of Justice for areas of criminal, civil and family matters.



WOLVERHAMPTON COMBINED COURT WITNESS SERVICE

Pipers Row
Wolverhampton WV1 3LQ

TELEPHONE NUMBER

01902 423733/01902 481112

FAX NUMBER 01902 423733

E-MAIL ADDRESS ccws.Wolverhampton@virgin.net

OPENING HOURS 8am – 5pm

CONTACT PERSON

David Dingley – Co-ordinator
Michael Chilton – Deputy Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Witnesses giving evidence at Crown Court, including victims, family and supporters attending cases of offences that are indictable/either way.

HOW DO USERS ACCESS THE SERVICE?

Police
CPS
Self referral
Social Services
Agencies (ie The Haven)

BRIEF SUMMARY OF SERVICE

- ♥ Procedural advice
- ♥ Practical advice
- ♥ Separate waiting area in Court
- ♥ Someone to sit with before/during/after giving evidence (permission permitting)
- ♥ Someone to talk to in confidence
- ♥ A pre-trial visit, before the day of the trial
- ♥ General information
- ♥ Referral on to other relevant organisations

WOLVERHAMPTON CONNECTS

City of Wolverhampton College
Newhampton Centre
Dunkley Street
Wolverhampton WV1 4AN

TELEPHONE NUMBER 01902 821938

FAX NUMBER 01902 821941

CONTACT PERSON

Ray Thompson – Director of Business Development, City of Wolverhampton
Anita Southcombe-Webb – Co-ordinating Officer

WHO ARE THE MAIN SERVICE USERS?

Connects targets people who are disadvantaged in the labour market specifically:-

Long-term unemployed
BME communities
Asylum Seekers and Refugees
Lone Parents
Redundant Workers
People with disabilities
Young people

HOW DO USERS ACCESS THE SERVICE?

Wolverhampton Connects sub-contracts the delivery of services to partners organisations. These include:-

City of Wolverhampton College
Wolverhampton City Council
Groundwork Black Country
TLC College
Adult Education Service
WINDRUSH
Base 25
Workable
YMCA
Zip Theatre
NACRO
Wolverhampton Learning Partnership
WARS (Asylum Seeker & Refugee Support)

BRIEF SUMMARY OF SERVICE

- ♥ Co-ordinating and delivering action on jobs and employability
- ♥ Break down the barriers between delivery agencies and the communities they work in
- ♥ Identifies and responds to the needs and aspirations of those communities. Initiatives to improve the employment chances of Wolverhampton's most disadvantaged people
- ♥ Development and delivery of Intermediate Labour Market (LM) projects
- ♥ Community Advice, Guidance and Learning Centres
- ♥ Projects assisting disadvantaged people to become self-employed
- ♥ Collaborative activity between businesses and schools
- ♥ Delivery of job and training-related services to young people
- ♥ Action to assist redundant workers
- ♥ Action to assist people with disabilities into employment
- ♥ Mentoring initiatives

WOLVERHAMPTON DOMESTIC VIOLENCE FORUM

The Bingley Centre
Norfolk Road
Pennfields
Wolverhampton WV3 0JE

TELEPHONE NUMBER 01902 572345/6

FAX NUMBER 01902 572346

E-MAIL ADDRESS wdvf@wwmail.co.uk

WEBSITE www.wdvf.org.uk

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Sue Lindup – Strategy Co-ordinator
Helen Kindon – Administrator

WHO ARE THE MAIN SERVICE USERS?

Organisations dealing with domestic violence issues
Forum members
Schools, youth organisations and community groups
Members of the community requiring information and training

HOW DO USERS ACCESS THE SERVICE

By Telephone
By Email

BRIEF SUMMARY OF SERVICE

- ♥ Lead on Wolverhampton's domestic violence strategy
- ♥ Presentations and event organisation to promote domestic violence issues
- ♥ Training and education to organisations, community groups, children and young people
- ♥ Publicity and awareness raising through activities taking place throughout the year, particularly International Women's Week and International Day Against Violence Against Women
- ♥ Support for domestic violence service providers
- ♥ Dissemination of up-to-date information, guidance and literature to local organisations
- ♥ Representation at local, regional and national Steering Groups
- ♥ Resource Library

WOLVERHAMPTON DRUG ACTION TEAM AND TRAINING UNIT

18 The Haymarket
Pendeford
Wolverhampton WV8 1XE

TELEPHONE NUMBER 01902 747529

FAX NUMBER 01902 747451

E-MAIL ADDRESS jane.barkerthomas@ukonline.co.uk

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Jane Barker Thomas – Drug Training Co-ordinator
Julie Fergusson – Drug Training Administrator

WHO ARE THE MAIN SERVICE USERS?

People who wish to gain more drugs knowledge via courses
People who work with drug users, parents, friends, etc

HOW DO USERS ACCESS THE SERVICE?

By telephone
By application forms

BRIEF SUMMARY OF SERVICE

- ♥ Basic Drug Awareness Training
- ♥ Facilitating Drug Awareness Training
- ♥ Drug Briefings focusing on specific drug issues
- ♥ Tailored training packages for in-service training
- ♥ Resource loan service; library and leaflets
- ♥ Consultancy service regarding drug training development and policy development
- ♥ Youth Service Training
- ♥ Hepatitis – training and advice

WOLVERHAMPTON HEALTHY SCHOOLS SCHEME

Jennie Lee Centre
Lichfield Road Wednesfield
Wolverhampton WV11 3HT

TELEPHONE NUMBER 01902 555931

FAX NUMBER 01902 555290

E-MAIL ADDRESS jane.hayes@wolverhampton.gov.uk

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Jane Hayes – Adviser, Healthy Schools (Management of Healthy Schools Team – an Education and Health Partnership)

WHO ARE THE MAIN SERVICE USERS?

Schools – pupils and all staff
Parents – limited
Governors

HOW DO USERS ACCESS THE SERVICE?

By contacting the Healthy Schools Team

BRIEF SUMMARY OF SERVICE

♥ Advice, consultancy and training to schools on a wide range of health issues based on the National Healthy School Standard

WOLVERHAMPTON HOMELESS SERVICES UNIT

Social Care and Housing
Wolverhampton City Council
Civic Centre
St. Peters Square
Wolverhampton WV1 1RS

TELEPHONE NUMBER

01902 554741/01902 554807/01902 554747

FAX NUMBER 01902 554905

OPENING HOURS

Interviews arranged Monday to Friday 9.30am – 12.30pm and 2pm – 4pm

CONTACT PERSON

Homeless Service Officers

WHO ARE THE MAIN SERVICE USERS?

Members of the public who are homeless or threatened with homelessness

Private tenants who are experiencing harassment from their landlords

HOW DO USERS ACCESS THE SERVICE?

By telephone

Making an appointment with the homelessness duty officer via housing reception in the Civic Centre

Being referred by other agencies or area housing officers

BRIEF SUMMARY OF SERVICE

- ♥ The Homeless Services Unit (HSU) has the responsibility of discharging the legislative duty placed on Local Authorities by the 1996 Housing Act (and amendments made by the 2002 Housing Act) to assist people who are homeless or threatened with homelessness
- ♥ The HSU operates a Duty Officer system at the Civic Centre as well as an out of hours service in order to provide the statutory duty placed upon the Authority
- ♥ Temporary accommodation may be provided if the need arises
- ♥ If further enquiries are required to establish homelessness according to the legal criteria, a Homeless Services Officer is allocated to be the personal case worker throughout the application
- ♥ One reasonable offer of Council or Housing Association accommodation will be made to those who are homeless and in priority need

WOLVERHAMPTON MAGISTRATES COURT WITNESS SERVICE

Law Courts
North Street
Wolverhampton WV1 1RA

TELEPHONE NUMBER 01902 716427

FAX NUMBER 01902 716427

E-MAIL ADDRESS witness.support.wolverhampton@virgin.net

OPENING HOURS

Monday to Friday 9am – 4pm

CONTACT PERSON

Kate Hill – Deputy Co-ordinator

WHO ARE THE MAIN SERVICE USERS?

Victims and witnesses giving evidence in court

HOW DO USERS ACCESS THE SERVICE?

Witness warning letter sent to witness from Police with leaflet detailing the services we offer.

We also receive referrals from Crown Prosecution Service and Victim Support

BRIEF SUMMARY OF SERVICE

- ♥ Support on the day of the trial (from a chat in the waiting room to a volunteer accompanying the witness into court)
- ♥ Visits to the court before the trial are offered, or the court can be seen on the day
- ♥ If a witness requires further help relevant information is given

WOLVERHAMPTON NEIGHBOURHOOD MEDIATION SERVICE

282 Long Ley
Heath Town
Wolverhampton WV10 0HS

TELEPHONE NUMBER 01902 552792

FAX NUMBER 01902 552794

Answer phone for messages

CONTACT PERSON

Amanda Williams – Manager
Margaret Thomas – Mediation Officer

WHO ARE THE MAIN SERVICE USERS?

Residents of Wolverhampton

HOW DO USERS ACCESS THE SERVICE?

By telephone or letter

BRIEF SUMMARY OF SERVICE

- ♥ Mediation for neighbours in dispute.

WOLVERHAMPTON PREGNANCY ADVISORY SERVICE

19-21 Queen Street
Wolverhampton WV1 3JW

TELEPHONE NUMBER 01902 421131

FAX NUMBER 01902 421131

E-MAIL ADDRESS Pas.wolv@btopenworld.com

OPENING HOURS

Monday to Friday 9am – 5pm

CONTACT PERSON

Sharron Feeney – Manager

WHO ARE THE MAIN SERVICE USERS?

Clients facing unplanned pregnancy

HOW DO USERS ACCESS THE SERVICE?

By telephone or on a drop in basis

BRIEF SUMMARY OF SERVICE

- ♥ Pregnancy testing – free of charge
- ♥ Initial consultation and referral for termination
- ♥ Pre and post-operative counselling
- ♥ Emergency contraception
- ♥ Initial consultation for female sterilisation
- ♥ Information on vasectomy and sterilisation reversal
- ♥ Non judgmental and non directive organisation

WOLVERHAMPTON PSYCHOTHERAPY SERVICE

31 Compton Road
Chapel Ash
Wolverhampton WV3 9QP

TELEPHONE NUMBER 01902 444036

FAX NUMBER 01902 444005

OPENING HOURS

Monday 9am – 8.30pm
Tuesday, Thursday, Friday 9am – 5pm
Wednesday 9am – 8.30pm

CONTACT PERSON

Mr. Chris Purnell – Service Manager

WHO ARE THE MAIN SERVICE USERS?

Members of the general public aged 16–65 years

HOW DO USERS ACCESS THE SERVICE?

Referral via GP or secondary care health services

BRIEF SUMMARY OF SERVICE

- ♥ Offer individual counselling and psychotherapy and also group therapies
- ♥ Offer therapy to individuals who may be suffering from depression or have problems with anxiety
- ♥ The service helps people who need help in coming to terms with adverse life events, such as childhood sexual abuse or on-going issues around loss and bereavement or issues they are finding difficult to resolve
- ♥ The service also offers specialist help with difficulties such as obsessive compulsive disorders and post-traumatic stress

WOLVERHAMPTON TEENAGE PREGNANCY UNIT

C/o Oxley Health Centre
Probert Road
Fordhouses
Wolverhampton WV10 6UF

TELEPHONE NUMBER 01902 445330

FAX NUMBER 01902 445430

OPENING HOURS

Monday – Friday 9am – 5pm

CONTACT PERSON

Eloise Reece – Teenage Pregnancy Co-ordinator
Lorraine Brown – Support Team Leader

WHO ARE THE MAIN SERVICE USERS?

Agencies who work with young people and teenage parents

HOW DO USERS ACCESS THE SERVICE?

Agencies can telephone us for advice and support in relation to both prevention and teenage pregnancy and the support of teenage parents. Young people can self-refer for support if pregnant or a teenage parent.

BRIEF SUMMARY OF SERVICE

- ♥ Responsible for leading the local teenage pregnancy strategy in terms of preventing teenage conceptions
- ♥ Reducing the adverse effects of teenage parenthood
- ♥ Prevention Team working with agencies who support young people
- ♥ Provide training and resources to support sex and relationships work
- ♥ Our support team can help young parents with issues such as housing, childcare, benefits, education and can help young people access support elsewhere

WOLVERHAMPTON VICE UNIT

Birmingham Road Police Station
Birmingham Road
Wolverhampton WV2 3LN

TELEPHONE NUMBER 01902 649277

FAX NUMBER 01902 649264

OPENING HOURS 10am – 5pm

CONTACT PERSON

WPC5694 Sally Jones – Sexual Exploitation Officer
PC7579 Paul Todd – Sexual Exploitation Officer
PC4692 Anthony Styles – Enforcement Officer
WPC4988 Yvonne Binnie – Enforcement Officer
Brenda Williams – Social Worker attached to Cape Project

WHO ARE THE MAIN SERVICE USERS?

Those involved in prostitution
Sexually exploited young persons under the age of 18 years
Children/adults at risk of sexual exploitation through prostitution
Members of the community from All Saints Wolverhampton who suffer anti social behaviour problems linked to prostitution

HOW DO USERS ACCESS THE SERVICE?

From offices carrying out pro-active work surrounding all aspects of the sex industry in Wolverhampton
A social worker is also attached to the project to provide multi agency support to children at risk of sexual exploitation through prostitution

BRIEF SUMMARY OF SERVICE

- ♥ Support to sex workers to encourage them to make complaints about pimps and coercers
- ♥ Assistance to sex workers to exit prostitution by providing support with housing, addiction services, social services etc and referring women to appropriate agencies so they can access additional support
- ♥ Fast-track procedure for children at risk through prostitution by providing immediate strategy meetings and subsequent care plans through social services
- ♥ If intervention is unsuccessful then, Anti-social Behaviour Orders are sought against women who persistently loiter and cause nuisance to the residents of the All Saints area

WOLVERHAMPTON YOUTH OFFENDING TEAM (YOT)

Beckminster House
Birches Barn Road
Wolverhampton WV3 7BJ

TELEPHONE NUMBER 01902 553722

FAX NUMBER 01902 553733

E-MAIL ADDRESS sally.nash@wolverhampton.gov.uk

OPENING HOURS

Monday – Thursday 9am – 5pm
Friday 9am – 4.30pm

CONTACT PERSON

Sally Nash – Manager
Celia Payne – Operations Manager
Phil Bowater – Operations Manager

WHO ARE THE MAIN SERVICE USERS?

Young people and their families at risk of offending or, who have already entered the criminal justice arena.

HOW DO USERS ACCESS THE SERVICE?

Young people are referred via the Courts and the Police Service.

BRIEF SUMMARY OF SERVICE

- ♥ Wolverhampton Youth Offending Team (YOT) is a multi-agency organisation dedicated to preventing offending, or, where this has already occurred, re-offending
- ♥ The YOT work with vulnerable young people and their families to assess and address areas of social need that most put them at risk of re-offending
- ♥ Victim liaison workers within the YOT will seek to involve victims in the reparation of an offence including the potential for a face to face meeting
- ♥ Officers meet the needs and requirements of the Wolverhampton Youth Court and its service users
- ♥ The YOT also has a specific role in the wider area of prevention of offending behaviour within the City as a whole

WOMEN'S AID FEDERATION OF ENGLAND (WOMEN'S AID)

PO Box 391
Bristol BS99 7WS

TELEPHONE NUMBER

0117 944 4411 – Administration,
0808 2000 247 – Helpline 24 hours

FAX NUMBER 0117 924 1703

E-MAIL ADDRESS Info@womensaid.org.uk

OPENING HOURS

Office Hours – Monday to Friday 9am – 5pm
Helpline – 24 hours

WHO ARE THE MAIN SERVICE USERS?

Women and children experiencing domestic violence

HOW DO USERS ACCESS THE SERVICE?

Telephone helpline for referral

BRIEF SUMMARY OF SERVICE

- ♥ Information, advice, support and referral for women and children experiencing domestic violence
- ♥ Co-ordination of a network of refuges for emergency accommodation

YOUNG WOMEN'S CHRISTIAN ASSOCIATION (YWCA)

Claverley Drive
Warstones
Wolverhampton WV4 4QL

TELEPHONE NUMBER 01902 341822

FAX NUMBER 01902 341822

E-MAIL ADDRESS warstones@ywca-gb.org.uk

OPENING HOURS

Monday to Friday 9am – 4pm

CONTACT PERSON

Pat McAuliffe – Project Manager

WHO ARE THE MAIN SERVICE USERS?

Young women aged 11-30 years

HOW DO USERS ACCESS THE SERVICE?

Drop in or telephone

BRIEF SUMMARY OF SERVICE

- ♥ YWCA provides general support and activities for young women in Wolverhampton



COMMUNITY LEGAL SERVICES PARTNERSHIP FAMILY LAW SOLICITORS

ADDISON O'HARE

Kelvin House
23 Lichfield Street
Walsall
WS1 1UL
01922 725515

BACHES SOLICITORS

53 Lower Hill Street
Wednesbury
WS10 7AW
0121 556 0045

BAYLISS & AMOS INCORPORATING WHITE & BILLINGHAM

24 Waterloo Road
Wolverhampton
WV1 4BL
01902 714109
Out of Hours 01902 846239

BLOUNT MACNAMARA

Kingstone House
Moor Street
Brierley Hill
DY5 3EH
01384 480877
01384 400565

CHALLINORS LYON CLARK

Guardian House
Cronehills Linkway
West Bromwich
B70 8SW
0121 553 3211

CLARK BROOKES

2 Lombard Street West
West Bromwich
B70 8EH
0121 553 2576

CLIVE SHEPHERD & CO

25 Station Street
Walsall
WS2 9JZ
01922 647797
Out of Hours 01922 623438

COX MCQUEEN HOWARD TAIN

55-56 Bradford Street
Walsall
WS1 3QD
01922 646400
Out of Hours 01922 46425

DUNHAM BRINDLEY & LINN

Denning House
George Street
Wolverhampton
WV2 4DP
01902 427561
Out of Hours 07976717671 (crime only)

DUNHAM BRINDLEY & LINN

Barclays Bank Chambers,
33 High Street,
Wednesfield,
Wolverhampton,
WV11 1SX.
01902 304510
Out of Hours 07976 717671 (crime only)

DUNHAM BRINDLEY & LINN

2 Station Road
Codsall
Wolverhampton
WV8 1BX
01902 843427

ELLIOTT & ALLEN

3a Dudley Street
Sedgley
Dudley
DY3 1SA
01902 677203

FALLOWS & CO

83 Great Bridge
Tipton
DY4 7HD
0121 557 5335

FAWCETT & PATTNI

150 Lichfield Street
Walsall
WS1 1SE
01922 640424
Out of Hours 01922 640449

FISH & CO

96/98 Cannock Road
Park Village
Wolverhampton
WV10 0AE
01902 826464

FOSTER BAXTER COOKSEY

6-10 George Street
Snow Hill
Wolverhampton
WV2 4DN
01902 311711

GANGAR & CO

323 High Street
West Bromwich
B70 8LU
0121 553 4166
Out of Hours 0780 1100711

HADENS

Leicester Buildings
Bridge Street
Walsall
WS1 1EL
01922 720000

HADENS

Trustee Savings Bank Chambers
43 Church Street
Darlaston
Wednesbury
WS10 8EA
0121 526 2626

HALL PRATT & PRITCHARD

PO Box 16,
24 Lichfield Street
Bilston
WV14 0AS
01902 493441/491549

HALL PRATT & PRITCHARD

9 Waterloo Road
Wolverhampton
WV1 4DT
01902 427142

HAWKINS & CO

199 Wolverhampton Street
Dudley
DY1 1EA
01384 253288

HIGGS & SONS

4a Market Street
Kingswinford
DY6 9JN
01384 342100

HIGGS & SONS

Blythe House
PO Box 15
134 High Street
Brierley Hill
DY5 3BG
01384 342100

KALE & CO

85-86 Darlington Street
Wolverhampton
WV1 4EX
01902 772500

MANBY & STEWARD

George House
St. John's Square
Wolverhampton
WV2 4BZ
01902 578000

MILLICHIPS

County Chambers
317 High Street
West Bromwich
B70 8LS
0121 500 6363
Out of Hours 0850 773905

RASHID & CO

83a Church Street
Bilston
WV14 0AX
01902 658333
Out of Hours 07779 121808

REES PAGE

8-12 Waterloo Road
Wolverhampton
WV1 4BL
01902 577777

REES PAGE

17 Wellington Road
Bilston
WV14 6AD
01902 577776

RILEY HAYES & CO

24a Darlington Street
Wolverhampton
WV1 4HW
01902 773666
Out of Hours 01675 481733
or 01902 372007

R. N. WILLIAMS & CO

25 Waterloo Road
Wolverhampton
WV1 4DJ
01902 429051

ROWLAND TILDESLEY & HARRIS

1 New Road
Willenhall
WV13 2AH
01902 366571

ROWLAND TILDESLEY & HARRIS

198 High Street
Bloxwich
Walsall
WS3 3LA
01922 400100

ROWLAND TILDESLEY & HARRIS

11 Mount Pleasant
Bilston
WV14 7ND
01902 495765

ROWLAND TILDESLEY & HARRIS

11-12 New Road
Willenhall
WV13 2BL
01902 366566

SHELTONS

47 Queen Street
Wolverhampton
WV1 3BJ
01902 428121
Out of Hours 0771 8761789

SILKS

50-52 Halesowen Road
Netherton
Dudley
DY2 9QB
01384 236101

SMITH DAWSON

8 Princess Street
Wolverhampton
WV1 1HL
01902 310007

STUART J MANDER & CO

36 Bradford Street
Walsall
WS1 3QA
01922 642018

TANFIELDS

1st Floor
200 Wolverhampton Street
Dudley
DY1 1DZ
01384 214596

TANFIELDS

Fountain Arcade Chambers
Dudley
DY1 1PE
01384 252471
Out of Hours 01384 252471

THORNES

Lich Gates
Wolverhampton
WV1 1UA
01902 313311
Out of Hours 07939 944719

TURNER CARY PARTNERSHIP

Bank Chambers
313 High Street
West Bromwich
B70 8LU
0121 553 3017
Out of Hours 07900 21628

WALDRONS**INCORPORATING RICHARD HOBBS**

813 High Street
Kingswinford
DY6 8AD
01384 811811

WALKER & CO

206a-209 Stafford Street
Walsall
WS2 8DW0
01922 639080

WILLIAM WRIGHT & SON

Lutley House
13 St James's Road
Dudley
DY1 1JF
01384 255344

DOMESTIC VIOLENCE FORA AND INTERAGENCY PARTNERSHIPS

ARCH NORTH STAFFS

Canalside, Pelham Street
Hanley, Staffordshire ST1 3LL
Tel: 01782 683702

Camilla Palmer, Domestic Violence Strategic Manager
Email: camillap@archnorthstaffs.org.uk

BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP TEAM

26 Waterloo Street, Victoria Square
Birmingham B2 5TJ
Tel: 0121 464 8696
Fax: 0121 303 1300

Paula Harding, Domestic Violence Strategy Co-ordinator
Email: paula.harding@birmingham.gov.uk

BOROUGH OF TELFORD & WREKIN COUNCIL

Community Governance
Civic Offices, PO Box 59
Telford TF3 4WZ
Tel: 01952 202529
Fax: 01952 293748

Lin Williams, Community Safety Support Officer (Domestic Violence)
Email: lin.Williams@telford.gov.uk

CHASE PAIRS DOMESTIC VIOLENCE FORUM

PO Box 2913, Cannock
Staffs WS11 1YR
Jackie Ilic, Domestic Violence Co-ordinator
Email: theproject@btconnect.com

COVENTRY DOMESTIC VIOLENCE PARTNERSHIP

Commissioning Social Services L13
Civic Centre 2
Coventry CV1 5RS
Tel: 02476 833548
Pat Moore, Domestic Violence Co-ordinator
Email: pat.moore@coventry.gov.uk

DUDLEY METROPOLITAN BOROUGH COUNCIL

Community Safety Team
Council House, Priory Road
Dudley DY1 1NS
Tel: 01384 817021
Anne Beard, Domestic Violence Co-ordinator
Email: anne.beard@dudley.gov.uk

DV-NETWORK (REGIONAL)

Room 308, Gazette Building
168 Corporation Street
Birmingham B4 6TF
Tel: 0121 212 2838
Diane Brown, Regional Strategy and Development Officer
Email: Diane.Brown@dvnet.org.uk

LICHFIELD DISTRICT DOMESTIC VIOLENCE FORUM (VICTIM SUPPORT)

Mansell House
22 Bore Street, Lichfield
Staffs WS13 6LL
Leona Bird, Domestic Violence Co-ordinator
Email: rosevakis@ldcvs.org.uk

SANDWELL METROPOLITAN BOROUGH COUNCIL

Social Inclusion and Health
Kingston House, 438 High Street
West Bromwich, B70 9LD
Tel: 0121 569 5576
Julie Sullivan, Domestic Violence Strategy Co-ordinator

SOLIHULL – MAKE A BETTER LIFE TRUST

New House, 30 New Road
Solihull B91 3DP
Tel: 0121 709 0292
Nicola Kinahan
Email: mabltrust@solihull.gov.uk

SOUTH STAFFORDSHIRE COUNCIL

Council Offices
Wolverhampton Road, Codsall
South Staffordshire WV8 1PX
Tel: 01902 696504
Sara Howells, Domestic Violence Co-ordinator
Email: s.howells@sstaffs.gov.uk

STAFFORD DISTRICT VOLUNTARY SERVICES

131-141 North Walls
Stafford ST16 3AD
Tel: 01785 279931
Alison Draper, Domestic Violence Co-ordinator
Email: Alison@sdfs.org.uk

WALSALL DOMESTIC VIOLENCE FORUM LTD

1 Sneydhall Road, Bloxwich
Walsall, WS3 2NP
Tel: 01922 406767
Sheri Rogers, Domestic Violence Co-ordinator
Email: RogerS@walsall.gov.uk

WARWICKSHIRE DOMESTIC ABUSE MULTI AGENCY TEAM

Leamington Spa Office
114A Regent Street Leamington
Tel: 01926 311245
Nuneaton Office 21 Coton Road Nuneaton
Tel: 02476 371928
Rugby Office 36 Regent Street Rugby
Tel: 01788 537112
Stratford on Avon Office 36 Greenhill Street Stratford on Avon
Tel: 01789 263691
Paul Stachurski, Domestic Abuse Team Business Manager
Email: paulstachurski@warwickshire.gov.uk

WOLVERHAMPTON DOMESTIC VIOLENCE FORUM

The Bingley Centre
Norfolk Road, Pennfields
Wolverhampton WV3 0JE
Tel: 01902 572345
Fax: 01902 572346
Sue Lindup, Domestic Violence Strategy Co-ordinator
Email: wdfv@wwmail.co.uk

WOLVERHAMPTON CITY COUNCIL LIFELONG LEARNING (EDUCATION SERVICES)

LIST OF EDUCATIONAL ESTABLISHMENTS

N.B. Postal Addresses – All addresses listed must be followed by "Wolverhampton" except those at Bilston, Coseley or Willenhall, these must be followed by "West Midlands".

*Acting Headteacher (N) Schools with Nursery Classes (C) Community Schools
(F) Foundation Schools (VA) Voluntary Aided Schools (VC) Voluntary Controlled Schools

554177 Director For Lifelong Learning, Civic Centre, St Peters Square, WV1 1RR Mr R Lockwood 554218

TEL NO.	SECONDARY SCHOOLS		CONTACT	FAX NO	E-MAIL ADDRESSES
556868	Aldersley High (Technology College) & (Resource Area for Language and Communication), Barnhurst Lane, Codsall, WV8 1RT	(F)	Mr M Gernon	556869	aldersleyhighschool@wolverhampton.gov.uk
558420	Colton Hills Community (and Resource Area for PH), Jeremy Road, Goldthorn Park, WV4 5DG	(C)	Mr K J Byatt	558421	coltonhillsschool@wolverhampton.gov.uk enquiries@coltonhills.biblio.net
558500	Coppice Performing Arts (and Resource Area for MLD), Ecclestone Road, Wednesfield, WV11 2QE	(C)	Mr R Rossides	558501	headteacher@coppice.biblio.net
556400	Deansfield High (and Resource Area for HI), Deans Road, WV1 2BH	(C)	Mr S Hawke	556401	deansfieldhighschool@wolverhampton.gov.uk
556360	Heath Park High, (and Resource Area for MLD), Prestwood Road, WV11 1RD	(C)	Mr D Selkirk	556361	info@heathpark.net
556530	Highfields Science Specialist, Boundary Way, Penn, WV4 4NT	(C)	Mr A J Schofield	556531	enquiries@highfields1.biblio.net
558310	Moreton Community (and Resource Area for EBD/MLD), Old Fallings Lane, WV10 8BY	(C)	Mr T Leach	558306	moretoncommunityschool@wolverhampton.gov.uk
353901	Moseley Park (Technology College) & (Resource Area for MLD), Holland Road, Bilston, WV14 6LU	(F)	Mr K Knight	496103	headteacher@moseleypark.wolverhampton.sch.uk
558250	Our Lady and St Chad Catholic (and Resource Area for MLD), Old Fallings Lane, WV10 8BL	(VA)	Miss M C Keelan	558251	OLSC@wolverhampton.gov.uk
558660	Parkfield High (and Resource Area for MLD), Wolverhampton Road East, WV4 6AP	(C)	Mr A I Thompson	558661	admin@parkfieldhighschool.co.uk
558380	Parkfield High, Bilston, Prosser Street, Bilston, WV14 0QD	(C)	Mrs K Wild (Deputy Headteacher)	558381	kwild@parkfieldbec.biblio.net
551551	Pendeford High (and Resource Area for MLD), Marsh Lane, Fordhouses, WV10 6SE	(C)	Mr N Combella	551550	pendefordhighschool@wolverhampton.gov.uk
558888	St Edmund's Catholic, Compton Park, Compton Road West, WV3 9DU	(VA)	Ms D Finucane	558889	resources@edmunds.enta.net
558600	S. Peter's Collegiate Church of England, Compton Park, Compton Road West, WV3 9DU	(VA)	Rev H D Bishop	558596	speterscollegiateschool@wolverhampton.gov.uk speters@speters.org.uk
558585	Smestow (and Resource Area for VI), Windmill Crescent, Castlecroft, WV3 8HU	(C)	Mr D Ennis	558586	smestowschool@wolverhampton.gov.uk
558333	The King's Church of England, Regis Road, Tettenhall, WV6 8XG	(VA)	Mr T G Gallagher (Principal)	558334	thekingschool@wolverhampton.gov.uk
623800	The Northcote (and Resource Area for MLD), Northwood Park Road, Bushbury, WV10 8EP	(C)	Mr M Capel	623801	email@northcote.biblio.net
558222	Wednesfield High, Lichfield Road, Wednesfield, WV11 3ES	(C)	Mr P J Coates	558200	wednesfieldhighschool@wolverhampton.gov.uk
312186	Wolverhampton Girls' High, Tettenhall Road, WV6 0BY	(F)	Mrs J G Lawton	312187	wghs@wolverhamptongirls.wolverhampton.sch.uk

TEL NO.	JUNIOR SCHOOLS	CONTACT	FAX NO	E-MAIL ADDRESSES
558838	Bushbury Hill (and EBD Resource Base), Old Fallings Lane, WV10 8BY	(C) Mr T J Stevens	558302	bushburyhilljuniorschool@wolverhampton.gov.uk
558700	Christ Church (Church of England), Woodcote Road, Tettenhall Wood, WV6 8LG	(VC) Mrs A Heighway	558702	christchurchjuniorschool@wolverhampton.gov.uk
558715	Collingwood (and Resource Area for MLD), Collingwood Road, Bushbury, WV10 8DS	(C) Mrs V Currell*	558723	collingwoodjuniorschool@wolverhampton.gov.uk
558735	East Park (and Resource Area for HI), Hollington Road, WV1 2DS	(C) Mr D Gill	558738	eastparkjuniorschool@wolverhampton.gov.uk
558810	Springdale (and Resource Area for Language and Communication), Warstones Drive, Penn, WV4 4NJ	(C) Mrs C A Hill	558812	springdalejuniorschool@wolverhampton.gov.uk
558820	Stow Heath (and Resource Base for MLD), Hill Road, Portobello, Willenhall, WV13 3TT	(C) Mrs J Riley	558821	stowheathjuniorschool@wolverhampton.gov.uk
558870	Uplands, Finchfield Road West, WV3 8BA	(C) Mr W Wade	558873	uplandsjuniorschool@wolverhampton.gov.uk
558930	Whitgreave, Goodyear Avenue, Low Hill, WV10 9JP	(C) Mr A Moore-Stow	558932	whitgreavejuniorschool@wolverhampton.gov.uk
558835/ 341552	Woodfield, Woodfield Avenue, Penn, WV4 4AG	(C) Mr J A Sheard	558374	woodfieldjuniorschool@wolverhampton.gov.uk



TEL NO.	PRIMARY SCHOOLS		CONTACT	FAX NO	E-MAIL ADDRESSES
558710	(N) Bantock, Aston Street, Penn Fields, WV3 0HY	(C)	Miss A Bull	558711	bantockprimaryschool@wolverhampton.gov.uk
558690	Bilston C of E, Albany Crescent, Bilston, WV14 0HU	(VC)	Mr A Hughes	558692	bilstonprimaryschool@wolverhampton.gov.uk
556606	(N) Castlecroft, (and Resource Area for VI), Windmill Crescent, Castlecroft, WV3 8HS	(C)	Mrs P J Keech	556608	castlecroftprimaryschool@wolverhampton.gov.uk schooloffice@castlecroft.biblio.net
558575	(N)Claregate, Chester Avenue, Tettenhall, WV6 9JU	(C)	Mr D J Lee	558581	claregateprimaryschool@wolverhampton.gov.uk office@claregate.biblio.net
558725	(N) Corpus Christi Catholic, Ashmore Avenue, Ashmore Park, Wednesfield, WV11 2LT	(VA)	Mr M Murphy	558727	corpuschristiprimaryschool@wolverhampton.gov.uk
558551	(N) Danesmore Park, (and Resource Area for MLD), Russell Close, Wednesfield, WV11 2LA	(C)	Mr N Snell*	558554	danesmoreparkprimary@wolverhampton.gov.uk
558778	D'Eyncourt, Mullett Road, Wednesfield, WV11 1DD	(C)	Mr D Arnold	558779	deyncourtprimaryschool@wolverhampton.gov.uk
558284	(N) Dovecotes, Ryefield, Dovecotes Estate, Pendeford, WV8 1TX	(C)	Miss G Beddow	558288	dovecotesprimaryschool@wolverhampton.gov.uk
556417	(N) Dunstall Hill, Gatis Street, Whitmore Reans, WV6 0ES	(C)	Miss B Francis	556419	dunstallhillprimaryschool@wolverhampton.gov.uk
558604	Eastfield, Colliery Road, off Willenhall Road, WV1 2QY	(C)	Mr N Cunliffe	558607	eastfieldprimaryschool@wolverhampton.gov.uk
558866	(N) Elston Hall, Stafford Road, Fordhouses, WV10 6NN	(C)	Mr M J Spragg	558868	elstonhallprimaryschool@wolverhampton.gov.uk
558120	Nursery Class				
558740	(N) Ettingshall and Nursery, Herbert Street, Bilston, WV14 0NF	(C)	Mrs L Fear	558741	ettingshallprimaryschool@wolverhampton.gov.uk
558375	(N) Fallings Park, Old Fallings Lane, WV10 8BN	(C)	Mrs K Rattenbury	558376	fallingsparkprimaryschool@wolverhampton.gov.uk
558730	(N) Goldthorn Park, Ward Road, WV4 5ET	(C)	Mr K J Rogers	558731	goldthornparkprimaryschool@wolverhampton.gov.uk
558745	(N) Graiseley (and Resource Area for MLD), Graiseley Hill, WV2 4NE	(C)	Mrs W Briscoe	558746	graiseleyprimaryschool@wolverhampton.gov.uk
558275	(N) Green Acres, Lonsdale Road, Bilston, WV14 7AE	(C)	Mrs B V Richards	558277	greenacresprimaryschool@wolverhampton.gov.uk
558851	(N) Grove, Caledonia Road, WV2 1HZ	(C)	Mrs G A Bonser	558852	gbonser@grovepri.biblio.net
558750	(N) Hill Avenue, Hill Avenue, Lanesfield, WV4 6PY	(C)	Mr D J Bird	558751	hillavenueprimaryschool@wolverhampton.gov.uk
558874	Holy Rosary Catholic, Hickman Avenue, WV1 2BS	(VA)	Mr S McCann	558869	holynosaryprimaryschool@wolverhampton.gov.uk
558977	(N) Holy Trinity Catholic, Fraser Street, Bilston, WV14 7PD	(VA)	Mrs C McNally	558978	holyltrinityprimaryschool@wolverhampton.gov.uk
558950	(N) Lanesfield, Newman Avenue, Lanesfield, WV4 6BZ	(C)	Mr D N Riley	558951	lanesfieldprimaryschool@wolverhampton.gov.uk
558985	(N) Long Knowle, Blackwood Avenue, Wednesfield, WV11 1EB	(C)	Mr M Bidgood	558986	office@longknowle.biblio.net
558570	(N) Loxdale, Chapel Street, Bilston, WV14 0PH	(C)	Susan M Maule	558573	loxdaleprimaryschool@wolverhampton.gov.uk
556460	(N) Manor, Ettingshall Road, Coseley, Bilston, WV14 9UQ	(C)	Anita Cliff	556459	manorprimaryschool@wolverhampton.gov.uk
558760	(N) Merridale, Aspen Way, WV3 0UP	(C)	Mrs L Ward	558761	merridaleprimaryschool@wolverhampton.gov.uk
558765	(N) Moat House, Moat House Lane East, Wednesfield, WV11 3DB	(C)	Mrs C A Cashin	558766	moathouseprimaryschool@wolverhampton.gov.uk
558517	Oak Meadow, Ryan Avenue, Ashmore Park, Wednesfield, WV11 2QQ	(C)	Mrs S Morris	558520	oakmeadowprimaryschool@wolverhampton.gov.uk
556486	(N) Oxley, Ripon Road, Bushbury Lane, WV10 9TR	(C)	Ms C J Gray	556487	oxleyprimaryschool@wolverhampton.gov.uk
558322	Palmers Cross, (and Resource Area for Language and Communication), Windermere Road, Tettenhall, WV6 9DF	(C)	Mrs C Fenton*	558326	palmercrossprimaryschool@wolverhampton.gov.uk
558627	Parkfield, Dimmock Street, Parkfield, WV4 6HB	(C)	Mr J Withers	558628	office@parkfieldpri.biblio.net
558538	(N) Perry Hall, Colman Avenue, Wednesfield, WV11 3RT	(C)	Mr M R Mison	558543	perryhallprimaryschool@wolverhampton.gov.uk
558800	(N) Priory Green, Whitburn Close, Pendeford, WV9 5NJ	(C)	Mr D Speirs	558980	priorygreenprimaryschool@wolverhampton.gov.uk
558608	(N) Rakegate, Renton Road Oxley, WV10 6UP	(C)	Mr S J Harris	558609	rakegateinfantschool@wolverhampton.gov.uk
558630	Junior Site, Sandwell Road, Oxley, WV10 6SJ			558633	rakegatejuniorschool@wolverhampton.gov.uk
556589	(N) Spring Vale, Kenilworth Crescent, Parkfield, WV4 6SD	(C)	Mrs P Hill	556590	springvaleprimaryschool@wolverhampton.gov.uk
556463	(N) Stowlawn, Green Park Avenue, Bilston, WV14 6EH	(C)	Mr N Jarman	558145	office@stowlawnpri.biblio.net

TEL NO.	PRIMARY SCHOOLS	CONTACT	FAX NO	E-MAIL ADDRESSES
558825	(N) St Alban's Church of England, St Albans Close, Ashmore Park, Wednesfield, WV11 2PF	(VC) Mrs R Lawrence	558827	stalbanprimaryschool@wolverhampton.gov.uk
558522	(N) St Andrew's Church of England (and Resource Area for MLD), Coleman Street, Whitmore Reans, WV6 ORH	(VC) Mrs L Murphy	558524	standrewprimaryschool@wolverhampton.gov.uk
558935	(N) St Anthony's Catholic, Stafford Road, Fordhouses, WV10 6NW	(VA) Mr C G Breeze	558938	info@stanthonyspri.biblio.net
558855	(N) St Bartholomew's Church of England, Sedgley Road, Penn, WV4 5LG	(VC) Mr P Thomas	558856	schooloffice@stbartspri.biblio.net
556434	(N) St Luke's Church of England Aided, Goldthorn Road, WV2 4PJ	(VA) Mrs D Bennett	556435	stlukesprimaryschool@wolverhampton.gov.uk
558990	Infant Site, Bromley Street, Blakenhall, WV2 3AS		558992	stlukesinfantsite@wolverhampton.gov.uk
558848	(N) St Jude's Church of England, Paget Road, WV6 ODT	(VC) Mrs C Gould	558849	stjudesprimary@stjudesjr.biblio.net
558830	Infant Site, Riches Street, WV6 OED		558831	stjudesprimary@stjudesinf.biblio.net
558966	(N) St Martin's Church of England, Wallace Road, Bradley, Bilston, WV14 8BS	(VC) Mrs L Williams	558968	stmartinsprimaryschool@wolverhampton.gov.uk
556355	(N) St Mary's Catholic, Cannock Road, WV10 8PG	(VA) Mr J A Ryan	556356	stmarysprimaryschool@wolverhampton.gov.uk
558780	SS Mary and John's Catholic, Caledonia Road, WV2 1HZ	(VA) Mrs A M Tunstall	558780	ssmaryandjohnprimaryschool@wolverhampton.gov.uk
558845	St Michael's Church of England (Aided), Lower Street, Tettenhall, WV6 9AF	(VA) Mrs M J Jones	558847	office@stmichaelsce.biblio.net
556368	(N) St Michael's Catholic, Telford Gardens, Merry Hill, WV3 7LE	(VA) Mrs C Williams	556370	stmichaelsrprimaryschool@wolverhampton.gov.uk
556451	(N) St Patrick's Catholic, Graiseley Lane, Wednesfield, WV11 1PG	(VA) Mrs W Wozmirska	556453	stpatrickprimaryschool@wolverhampton.gov.uk
558621	St Paul's Church of England (Aided), Emsworth Crescent, Pendeford, WV9 5NR	(VA) Miss J Morris	558625	stpaulsprimaryschool@wolverhampton.gov.uk
558840	(N) St Stephen's Church of England, Woden Road, Heath Town, WV10 0BB	(VC) Mr W Downing	558843	ststephensprimaryschool@wolverhampton.gov.uk
558862	St Teresa's Catholic, Mallins Road, Parkfields, WV4 6AW	(VA) Mrs O C Kolek	558863	saint@teresa.biblio.net
558963	St Thomas' Church of England, Mattox Road, Wednesfield, WV11 3TG	(VC) Mrs H Morris	558297	stthomasprimaryschool@wolverhampton.gov.uk
556447	(N) The Giffard Catholic, Hordern Close, Hordern Road, Newbridge, WV6 0HR	(VA) Mr M Brown	556441	thegiffardprimaryschool@wolverhampton.gov.uk
558410	(N) Trinity Church of England, Longford Road, WV10 0UB	(VC) Mrs S A Element	558414	trinityprimaryschool@wolverhampton.gov.uk
558556	(N) Underhill, Greenacres Avenue, Underhill, WV10 8NZ	(C) Mrs N Hardman	558559	underhillprimaryschool@wolverhampton.gov.uk
558993	(N) Villiers, Prouds Lane, Bilston, WV14 6PR	(C) Mrs S Lanni	558994	villiersprimary@wolverhampton.gov.uk
558787	(N) Warstones, Warstones Road, Penn, WV4 4LU	(C) Mr R Smith	558788	warstonesprimaryschool@wolverhampton.gov.uk
558704	(N) Wednesfield Village, Lichfield Road, Wednesfield, WV11 1TN	(C) Mr K J C Carruthers	558708	wednesfieldvillageprimaryschool@wolverhampton.gov.uk
558238	(N) West Park, Devon Road, WV1 4BE	(C) Caroline Godfrey	558240	westparkprimaryschool@wolverhampton.gov.uk
558971	(N) Wilkinson, Walter Road, Bradley, Bilston, WV14 8UR	(C) Mrs C G Gibbon	558972	wilkinsonprimaryschool@wolverhampton.gov.uk
558880	(N) Woden, Springfield Road, WV10 0LH	(C) Mrs M A Jones	558879	wodenprimaryschool@wolverhampton.gov.uk
556350	(N) Wodensfield, Woden Avenue, Wednesfield, WV11 1PW	(C) Mrs J Harriman	556351	wodensfieldprimaryschool@wolverhampton.gov.uk
558940	(N) Wood End, Wood End Road, Wednesfield, WV11 1YQ	(C) Mr P Prescott	558941	woodendprimaryschool@wolverhampton.gov.uk
558544	(N) Woodthorne, Woodthorne Road South, Tettenhall, WV6 8XL	(C) Mr R P Bray	558548	woodthorneprimaryschool@wolverhampton.gov.uk

TEL NO. INFANT SCHOOLS

558230	(N) Bushbury Hill, Old Fallings Lane, WV10 8BY	(C)
556425	(N) Christ Church (Church of England) Leicester Street, Whitmore Reans, WV6 OPS	(VC)
558945	(N) Christ Church (Church of England) Infant and Nursery, Shaw Lane, Tettenhall Wood, WV6 8EL	(VC)
558720	Collingwood, (and Resources Area for MLD), Collingwood Road, Bushbury, WV10 8DS	(C)
558899	(N) East Park, Hollington Road, WV1 2DS	(C)
558805	(N) Springdale, (and Resources Base for Language and Communication), Warstones Drive, Penn, WV4 4NJ	(C)
558815	(N) Stow Heath (and Resource Area for HI and MLD), Vaughan Road, Portobello, Willenhall, WV13 3UD	(C)
558532	(N) Westacre, Finchfield Hill, Finchfield, WV3 9EP	(C)
558876	(N) Whitgreave, Low Hill Crescent, Low Hill, WV10 9HS	(C)
558635	(N) Woodfield, Woodfield Avenue, Penn, WV4 4AG	(C)

CONTACT FAX NO E-MAIL ADDRESSES

Mrs S Cheyne	558234	bushburyhillinfantschool@wolverhampton.gov.uk
Miss B J Hayter	556425	christchurchinfantschools@wolverhampton.gov.uk
Miss W Large	558947	christchurchinfantschooltw@wolverhampton.gov.uk
Mrs V Willis	558721	collingwoodinfantschool@wolverhampton.gov.uk
Mr N R C Sullivan	558897	eastparkinfantschool@wolverhampton.gov.uk
Mrs D A Shotton	558806	springdaleinfantschool@wolverhampton.gov.uk
Ms V Bunce	558818	stowheathinfantschool@wolverhampton.gov.uk
Mrs J P Mapp	558534	schooloffice@westacre.biblio.net
Mrs C Gillen	558878	whitgreaveinfantschool@wolverhampton.gov.uk
Miss E Davies	558636	woodfieldinfantschool@wolverhampton.gov.uk

TEL NO. SPECIAL SCHOOLS

558330	Broadmeadow Nursery, Landsdowne Road, WV1 4AL	(C)
556430/556429	Green Park, Green Park Avenue, Bilston, WV14 6EH	(C)
551564	New Park, Cromer Gardens, Whitmore Reans, WV6 OUB	
558640/339786	Penn Fields, Birches Barn Road, Penn Fields, WV3 7BJ	(C)
558355	Penn Hall, Vicarage Road, Penn, WV4 5HP	(C)
556519	Tettenhall Wood, School Road, Tettenhall Wood, WV6 8EJ	(C)
558350	Westcroft School and Sports College, Greenacres Avenue, Underhill, WV10 8NZ	(C)

CONTACT FAX NO E-MAIL ADDRESSES

Miss K D Warrington	558327	broadmeadownurseryschool@wolverhampton.gov.uk
Mr M H Partington	556431	greenparkspecialschool@wolverhampton.gov.uk
Mr I Carter*	551565	
Mr B Briggins Shaw	558641	pennfieldsspecialschool@wolverhampton.gov.uk
Mr A J Stoll	558363	pennhallspecialschool@wolverhampton.gov.uk
Mr M Mahoney	556520	tettenhallwoodspecialschool@wolverhampton.gov.uk
Mr D Alexander*	558342	scockhill@westcroft.biblio.net

TEL NO. PUPIL REFERRAL CENTRES

558149	Kingston Centre (Primary PRU), Valley Park Campus, Cromer Gardens, WV6 OTD
551695	Midpoint (Key Stage 4 PRU) Valley Park Campus Cromer Gardens, WV6 OUA
558144	The Braybrook Centre (Key Stage 3 PRU), Bellamy Lane, Wednesfield, WV11 1NN
555947	The Orchard Centre (Home and Hospital PRU), Great Brickkiln Street, WV3 OPR

CONTACT FAX NO E-MAIL ADDRESSES

Mrs G Phillips	558149	administrator@kingston.biblio.net
Miss D McIlmurray	556924	midpoint.school@wolverhampton.gov.uk
Mr T Ray	558144	braybrook@braybrook.biblio.net
Mrs S J Humpreyson	558858	

TEL NO. NURSERY SCHOOLS

558116 Ashmore Park, Griffiths Drive, Ashmore Park, Wednesfield, WV11 2LH

556416 Bilston Nursery Early Excellence Centre, Wolverhampton Street, Bilston, WV14 0LT

558118 Bushbury, Bushbury Lane, Bushbury, WV10 8JP

558140 Eastfield, Griffin Street, off Willenhall Road, WV1 2HH

558124 Low Hill, Jenks Avenue, Low Hill, WV10 9JN

558126 Phoenix, Phoenix Street, Blakenhall, WV2 3JS

558128 Windsor, Windsor Road, off Parkfield Road, WV4 6EL

CONTACT FAX NO E-MAIL ADDRESSES

Mrs A M Giles 558116 ashmoreparknurseryschool@wolverhampton.gov.uk

Miss J Barr bilstonnurseryschool@wolverhampton.gov.uk

Mrs S Ordidge 558118 bushburynurseryschool@wolverhampton.gov.uk

Ms J Baker 558141 eastfieldnurseryschool@wolverhampton.gov.uk

Mrs L Percival 558124 lowhillnurseryschool@wolverhampton.gov.uk

Brigitte Baxter 558126 phoenixnurseryschool@wolverhampton.gov.uk

Mrs W Booth 558128 windsornurseryschool@wolverhampton.gov.uk

TEL NO. ADULT EDUCATION SERVICE

558180 Adult Education Service, Old Hall Street, WV1 3AU

NB. Due to refurbishment the Adult Education Service will be located at Pendeford High School. Telephone & fax numbers remain the same

558153 Compton Grange, Adult Education Centre, 55 Compton Road West, WV3 9DU

CONTACT FAX NO E-MAIL ADDRESSES

Ms C Parsons 558170 info@old-hallstreet.org.uk

Miss K Emmerson 558155

TEL NO. EDUCATION SERVICES

555900 Education Psychological Service, Jennie Lee Professional Centre, Lichfield Road, Wednesfield, WV11 3HT

555900 Education Social Work Service, Jennie Lee Professional Centre, Lichfield Road, Wednesfield, WV11 3HT

558406 Special Needs Early Years Service, Wood End Road, Wednesfield, WV11 1YQ

CONTACT FAX NO E-MAIL ADDRESSES

Mr B A Keil 555290

Mr B A Keil 555290

Mrs J Wellings 558406 specialneedsearlyyears@wolverhampton.biblio.net

TEL NO. OTHER ESTABLISHMENTS

556904 Aldersley High School Sports Centre, Barnhurst Lane, Codsall, WV8 1RT

558461 Colton Hills School Sports Complex, Jeremy Road, Goldthorn Park, WV4 5DG

552355 Graiseley Recreation Centre, Pool Street, Blakenhall, WV2 4NE

555911 Jennie Lee Professional Centre, Lichfield Road, Wednesfield, WV11 3HT

558132 Kingswood Nursery/Infant Centre, Holyhead Road, Kingswood, Near Albrighton, WV7 3AW

558105 Music School, Graiseley Hill, WV2 4NE

558400 Parkfield Sports Centre, Dudley Street, Bilston, WV14 0JG

572240 Wildside Activity Centre, Hordern Road, Whitmore Reans, WV6 0UA

623825 The Northcote School Recreation Centre, Northwood Park Road, Bushbury, WV10 8ER

The Towers Outdoor Education Centre, Capel Curig, Betws-y-coed, County of Conwy, LL24 0DR

552498 Wednesfield High School Recreation Centre, Lakefield Road, Wednesfield, WV11 3QX

714646 West Midlands Consortium Education Service for Travelling Children, The Graiseley Centre, Pool Street, WV2 4NE

558111 Wolverhampton GATE, 11 Clarence Street, WV1 4JL

651147 Wolves Study Centre, Molineux Stadium, Stan Cullis Stand, Waterloo Road, WV1 4QR

CONTACT FAX NO E-MAIL ADDRESSES

Mr P Lambert 556869

Mr M Smart 558421

Anthony Freeman 552357

555966

Mrs D Mountford 558133

Mr D Woodyer 558106

Mr S Carter 572241 info@wildsideac.co.uk

Mr P Blain 01690 720425
01690 720271 (Office) 01690 720236 (Staff Room)

Mrs D Titley

Ms P A Holmes 714202 wmceste@dial.pipex.com

Mr I Phillips 558112 glw60@dial.pipex.com

Mr S Sharma 651177 shamsharma@aol.com

TEL NO.	OTHER USEFUL NUMBERS	CONTACT	FAX NO	E-MAIL ADDRESSES
556200	Aldersley Leisure Village, Aldersley Road, WV6 9NW	Miss S Stocks	556201	wcdeisalv@dial.pipex.com
556937	Bilston and Ettingshall Sure Start, Crescent House, Broad Street, Bilston WV14 0BZ (For other Sure Start Programmes see page 42)	Jan Barlow	556930	contacts@bess.uk.net
836000	City of Wolverhampton College, Wulfrun Campus, Paget Road, WV6 0DU		423070	
836000	City of Wolverhampton College, Bilston Campus, Wellington Road, Bilston, WV14 6ER		821101	
552410	Compton Park Recreation Centre, Rear of Wolverhampton College, (Wulfrun Campus), Paget Road, WV6 0DU	Mr G Postles	552413	
558320	Community Learning Network, Poplar House, Marsh Lane, WV10 6SE	Mr Baker		pat@cln.org.uk
731605	Low Hill Family Centre, Fourth Avenue, Low Hill, WV10 9LZ	Miss Blake	731561	low.hill@barnardos.org.uk
558280	Moreton Print, Old Fallings Lane, Bushbury, WV10 8BY	Mr M Westwood	558281	studio@moretonprint.co.uk
397640	Pendeford Mill Nature Reserve, Pendeford Hall Lane, WV9 5ET	Mr P Coxill	397640	
444264	Red Hill Street Health Centre, (via West Park Hospital switchboard) Red Hill Street, WV1 1NR	Mary Hancox	444442	
321000	University of Wolverhampton, Wulfruna Street, WV1 1SB	Prof J Brooks	322680	
323877	University of Wolverhampton, Shropshire Campus, Shifnal Road, Priorslee, Telford TF2 9NT	Dr B Conway	01902 323955	
323179	University of Wolverhampton School of Education, Gorway Road, Walsall WS1 3BD	Sir Geoff Hampton	01902 323180	
321900	University of Wolverhampton School of Art and Design, Molineux Street, WV1 1SB	Mr A Brewerton	321944	wlv.@ac.uk
323628	Wolverhampton Business School, Compton Road West, WV3 9DX	Dr B Conway	323755	
574242	Wolverhampton Children's Information Service, King Street, WV1 1ST 0800 2949939	Ms H Farmer	574243	enquiries@wolvescis.com
824157	Wolverhampton Education Action Zone, Science Park, Glaisher Drive, Stafford Road, WV10 9RU	Mr R Marshall	824268	g.wildman@wlv.ac.uk
444854	Wolverhampton City Primary Care Trust, Coniston House, Chapel Ash, WV3 0XE	Mr Crockett	444877	beverley.phillips@wolvespct.nhs.uk

EDUCATIONAL PSYCHOLOGISTS

JENNIE LEE CENTRE

Ian Jones	01902 556951
Tish Hill	01902 556944
Glen Williams	01902 555256
Graham Smith	01902 551495
Liz Freeman	01902 555234
Natalie Robinson	01902 555244
Karen Grandison	01902 555243
Bernadette Scarcella	01902 555257
Sally Mosudisa	01902 555920
Tom Stockin	01902 555254
Huw Williams	01902 555967
Frank Pearso	01902 555932
Morag Quirk	01902 555924

SURE START WOLVERHAMPTON PROGRAMMES

BILSTON AND ETTINGSHALL SURE START

Crescent House
The Crescent
Bilston
West Midlands WV14 0BZ
Tel: 01902 556937
Fax: 01902 556937
Jan Barlow, Programme Manager
Email: contacts@bess.uk.net

EIGHT VILLAGE SURE START

174 Chervil Rise
Heath Town
Wolverhampton WV10 0HP
Tel: 01902 553945
Fax: 01902 551622
Ersuline Whittle, Programme Manager
Email: eightvillage.surestart@wolvespct.nhs.uk

LOW HILL AND THE SCOTLANDS SURE START

Bushbury Hill Estate Management Board
The Management Centre
14 Kempthorne Avenue
Low Hill
Wolverhampton WV10 9JG
Tel: 01902 556348
Fax: 01902 552993

WHITMORE REANS AND DUNSTALL SURE START

Craddock Street
Whitmore Reans
Wolverhampton WV6 0QJ
Tel: 01902 556585
Fax: 01902 556586
Kali Lewis, Programme Manager

SURE START WOLVERHAMPTON EAST

Bewdley House
6 Bewdley Drive
Wolverhampton WV1 2AU
Tel: 01902 551561
Fax: 01902 551563
Mary Bentley, Programme Manager
Email: mbentley@deansfield.biblio.net



HEALTH CENTRES

NEW CROSS HOSPITAL

Wednesfield Road
Wolverhampton WV10 0RP
Tel: 01902 307999

ALFRED SQUIRE ROAD HEALTH CENTRE

Alfred Squire Road
Wednesfield
Wolverhampton WV11 1XU
Tel: 01902 444001

ASHMORE PARK HEALTH CENTRE

Griffiths Drive
Wednesfield
Wolverhampton WV11 2LH
Tel: 01902 444016

BILSTON HEALTH CENTRE

Prouds Lane
Bilston
Wolverhampton WV14 6PW
Tel: 01902 444003

BUSHBURY HEALTH CENTRE

Hellier Road
Bushbury
Wolverhampton WV10 8ED
Tel: 01902 444006

HEATH TOWN HEALTH CENTRE

Chervil Rise
Heath Town
Wolverhampton WV10 0HP
Tel: 01902 444029

LOWER GREEN HEALTH CENTRE

Lower Street
Tettenhall
Wolverhampton WV6 9LL
Tel: 01902 444017

LOW HILL MEDICAL CENTRE

191 First Avenue
Low Hill
Wolverhampton WV10 9SX
Tel: 01902 444641

PENDEFORD HEALTH CENTRE

Whitburn Close
Pendeford
Wolverhampton WV9 5NJ
Tel: 01902 444025

PENNFIELDS HEALTH CENTRE

Upper Zoar Street
Pennfields
Wolverhampton WV3 0JH
Tel: 01902 444026

PRIMROSE LANE HEALTH CENTRE

Primrose Lane
The Scotlands
Wolverhampton WV10 8RN
Tel: 01902 444031

WHITMORE REANS HEALTH CENTRE

Low Street
Whitmore Reans
Wolverhampton WV6 0QL
Tel: 01902 444018

WOODCROSS HEALTH CENTRE

Woodcross Lane
Coseley
Wolverhampton WV14 9DX.
Tel: 01902 444028

GENERAL PRACTITIONER SURGERIES

39 ASHFIELD ROAD

Fordhouses
Wolverhampton WV10 6QX
Tel: 01902 783372

97 BLACKHALVE LANE

Wednesfield
Wolverhampton WV11 1BB
Tel: 01902 731902

2 BROOKLANDS PARADE

Wolverhampton WV1 2NH
Tel: 01902 453345

87 BROWNSHORE LANE

Essington
Wolverhampton WV11 2AE
Tel: 01922 712933

60 CANNOCK ROAD

Wednesfield
Wolverhampton WV10 8PJ
01902 739973

17 CARTWRIGHT STREET

All Saints
Wolverhampton WV2 3BT
Tel: 01902 457617

104 CASTLECROFT ROAD

Castlecroft
Wolverhampton WV3 8LU
Tel: 01902 761644

DALE MEDICAL PRACTICE

Planks Lane
Wombourne
Wolverhampton WV5 8DX
Tel: 01902 892209

14 EDNAM ROAD

Goldthorn Park
Wolverhampton WV2 3BT
Tel: 01902 457617

GROVE MEDICAL CENTRE

175 Steelhouse Lane
Wolverhampton WV2 2AU
Tel: 01902 455771

KEATS GROVE SURGERY

17 Keats Grove
Wolverhampton WV10 8LY
Tel: 01902 731907

LAKESIDE MEDICAL CENTRE

Church Road
Perton
Wolverhampton
Tel: 01902 755329

LEICESTER STREET MEDICAL CENTRE

Whitmore Reans
Wolverhampton WV6 0PS
Tel: 01902 424118

68 MARCH LANE

Fordhouses
Wolverhampton WV10 6RU
Tel: 01902 398111

85 NORTHWOOD PARK ROAD

Bushbury
Wolverhampton WV10 8EY
Tel: 01902 831500

130 OWEN ROAD

Pennfields
Wolverhampton WV3 0AJ
Tel: 01902 424859

130A PARK STREET SOUTH

Off Goldthorn Hill
Wolverhampton WV2 3JF
Tel: 01902 339283

279 PRESTWOOD ROAD

Wednesfield
Wolverhampton WV11 1RF
Tel: 01902 722626

81 PRESTWOOD ROAD WEST

Wednesfield
Wolverhampton WV11 1HT
Tel: 01902 721021

21 RAYNOR ROAD

Fallings Park
Wolverhampton WV10 9QU
Tel: 01902 307033

30-32 RUSKIN ROAD

The Scotlands
Wolverhampton WV10 8DJ
Tel: 01902 731839

RUSSEL HOUSE

Bakers Way
Codsall
Wolverhampton WV8 1HB
Tel: 01902 842488

1 SHALE STREET

Bilston
Wolverhampton WV14 0HF
Tel: 01902 491888

470 STAFFORD ROAD

Wolverhampton WV10 6AR
Tel: 01902 783103

TAMAR MEDICAL CENTRE

Severn Drive
Perton
Wolverhampton WV6 7QL
Tel: 01902 755053

24 TETTENHALL ROAD

Wolverhampton WV1 4SL
Tel: 01902 422037

24 TETTENHALL ROAD

Wolverhampton WV1 4SN
Tel: 01902 422055

80 TETTENHALL ROAD

Tettenhall
Wolverhampton WV1 4TF
Tel: 01902 575123

THE FEATHERSTONE HEALTH CENTRE

Old lane
Off Hilton Road
Featherstone
Wolverhampton WV10 7BS
Tel: 01902 305899

THE NEWBRIDGE SURGERY

255 Tettenhall Road
Wolverhampton WV6 0DE
Tel: 01902 751420

THE SURGERY

Gravel Hill
Wombourne
Wolverhampton WV5 9HA
Tel: 01902 893375

THE SURGERY

Spicers Close
Claverley
Wolverhampton WV5 7BY

THE SURGERY

40-44 Thornley Street
Wolverhampton WV1 1JP
Tel: 01902 688500

TYBURN ROAD

East Park
Wolverhampton WV1 2PU
Tel: 01902 351666

WATERLOO MEDICAL CENTRE

41 Dunkley Street
Wolverhampton WV1 4AN
Tel: 01902 423559

13 WOLVERHAMPTON ROAD

Stafford ST17 4BP
Tel: 01785 258161

3 WOLVERHAMPTON STREET

Willenhall
West Midlands WV13 2NF

MENTAL HEALTH CENTRES

BROOKLANDS HEALTH CENTRE

Brooklands Parade
Wolverhampton WV1 2ND
Tel: 01902 444032

CORNER HOUSE

Dunstall Road
Whitmore Reans
Wolverhampton WV6 ONQ
Tel: 01902 553786

STEPS TO HEALTH

Low Hill Community Health Centre
Showell Circus
Low Hill
Wolverhampton WV10 9TH
Tel: 01902 444600

THE CROFT RESOURCE CENTRE

87 Greencroft
Bilston WV14 0DQ
Tel: 01902 553914

WEST PARK HOSPITAL

Park Road West
Wolverhampton WV1 4PW
Tel: 01902 444000

WOLVERHAMPTON CITY COUNCIL HOUSING OFFICES

ASHMORE PARK HOUSING OFFICE

58 Griffiths Drive
Ashmore Park, Wednesfield
Wolverhampton WV11 2JN
Tel: 01902 552725
Fax: 01902 552726

BILSTON CENTRAL HOUSING OFFICE

Bilston Neighbourhood Centre
High Street, Bilston
Wolverhampton WV14 0EY
Tel: 01902 552910
Fax: 01902 552911

BLAKENHALL DISTRICT HOUSING OFFICE

Chapel Street, Blakenhall Gardens
Wolverhampton WV2 3EJ
Tel: 01902 552620
Fax: 01902 552621

BRADLEY HOUSING OFFICE

58 Bank Street
Bradley, Bilston
Wolverhampton WV14 8PD
Tel: 01902 552730
Fax: 01902 552731

BUSHBURY HILL ESTATE

Management Board
Management Centre
Kempthorne Avenue, Low Hill
Wolverhampton WV10 9JG
Tel: 01902 552995
Fax: 01902 552993

CHETTON GREEN HOUSING OFFICE

134/137 Harrow by Road
Chetton Green, Fordhouses
Wolverhampton WV10 6RB
Tel: 01902 552960

HEATH TOWN ESTATE

Management Board
(Committee Members)
228-232 Chervil Rise Heath Town
Wolverhampton WV10 0HR
Tel: 01902 552735
Fax: 01902 552736

HEATH TOWN ESTATE

Management Board
(Housing Office), 290 Chervil Rise
Heath Town
Wolverhampton WV10 0HP
Tel: 01902 552580
Fax: 01902 5562581

LOW HILL HOUSING OFFICE

Showell Circus, Low Hill
Wolverhampton WV10 9JL
Tel: 01902 552760
Fax: 01902 552761

MERRY HILL HOUSING OFFICE

Leasowes Drive, Merry Hill
Wolverhampton WV4 4PZ
Tel: 01902 552650
Fax: 01902 552651

NEW PARK VILLAGE

Tenant Management Co-operative
Ellerton House, Ellerton Walk
Wolverhampton WV10 0UG
Tel: 01902 552670
Fax: 01902 552671

OLD HEATH HOUSING OFFICE

73 Willenhall Road
Wolverhampton WV1 2HW
Tel: 01902 552630
Fax: 01902 552631

PARKFIELDS HOUSING OFFICE

Rough Hills Road
Wolverhampton WV2 2HH
Tel: 01902 552600
Fax: 01902 552601

PENDEFORD HOUSING OFFICE

88 Ryfield, Pendeford
Wolverhampton WV8 1UD
Tel: 01902 552780
Fax: 01902 552781

SPRINGFIELD HORSESHOE TENANT MANAGEMENT ORGANISATION

27 Burton Road, Springfield
Wolverhampton WV10 0EG
Tel: 01902 552872
Fax: 01902 552873

STOWLAWN HOUSING OFFICE

Middleway Green
Stowlawn, Bilston
Wolverhampton WV14 6DJ
Tel: 01902 552710
Fax: 01902 552711

TETTENHALL/GRAISELEY HOUSING

Office, Civic Centre
St. Peter's Square
Wolverhampton WV1 1RB
Tel: 01902 554826

THE SCOTLANDS HOUSING OFFICE

4-6 Dickens Road, The Scotlands
Wolverhampton WV10 8RU

WEDNESFIELD HOUSING OFFICE

Alfred Squire Road, Wednesfield
Wolverhampton WV11 1XU
Tel: 01902 552880
Fax: 01902 552881

WHITMORE REANS HOUSING OFFICE

17 Bargate Drive
Avion Centre, Whitmore Reans
Wolverhampton WV6 0QW
Tel: 01902 552695
Fax: 01902 552696

WOODCROSS HOUSING OFFICE

108 Childs Avenue, Woodcross
Wolverhampton WV14 9XB
Tel: 01902 552570
Fax: 01902 552571

WOLVERHAMPTON HOUSING ASSOCIATIONS

ABBEYFIELD (WOLVERHAMPTON) SOCIETY LIMITED

98 Tettenhall Road
Wolverhampton WV6 0BP
Tel: 01902 772561

ABBEYFIELD (WOLVERHAMPTON) SOCIETY LIMITED

2 Church Hill Road
Wolverhampton WV6 9AT
Tel: 01902 743354

ABBEYFIELD (WOLVERHAMPTON) SOCIETY LIMITED

2A Duke Street, Wednesfield
Wolverhampton WV11 1TG
Tel: 01902 307139

ACCORD HOUSING ASSOCIATION LTD

35 King Street
Darlaston
Wednesbury WS10 8DD
Tel: 0121 526 7270

ANCHOR TRUST

2nd Floor Crystal Court
Aston Cross Business Village
Waterlinks
50 Rocky Lane
Birmingham B6 5RQ
Tel: 0121 380 3300

ASRA MIDLANDS HOUSING ASSOCIATION LTD

Regional Office
Bond House
Bond Street
Wolverhampton WV2 4AS
Tel: 01902 421525

BLACK COUNTRY HOUSING

134 High Street
Blackheath
West Midlands B65 0EE
Tel: 0121 561 1969

BLACK STAR HOUSING ASSOCIATION

4 Park Avenue
Hockley
Birmingham B18 5NE
Tel: 0121 523 4421

BROMFORD CARINTHIA HOUSING ASSOCIATION

The Oaks
Merridale Road
Wolverhampton WV3 9RX
Tel: 01902 310526

ENGLISH CHURCHES HOUSING GROUP

18b Ley Court
Barnett Way
Barnwood
Gloucester GL4 7RT
Tel: 01452 372505

FOCUS HOUSING GROUP

Phoenix Rise
Blakenhall Gardens
Blakenhall
Wolverhampton
WV2 3EZ
Tel: 01902 429716

HANOVER HOUSING ASSOCIATION

8 Moores Walk
High Street
St Neots
Cambridge PE 1DB
Tel: 01480 475069

HEANTUN HOUSING ASSOCIATION

Wellington House
3 Wellington Road, Bilston WV14 6AA
Tel: 01902 571100

HIBISCUS HOUSING ASSOCIATION

Hibiscus House
Yew Street
Graiseley
Wolverhampton WV3 0DA
Tel: 01902 716780

HOUSING 21

5-7 Upper Brook Street
Rugeley
Staffs WS15 2DP
Tel: 01889 583822

MERCIAN HOUSING ASSOCIATION

Market House
12 Lower Hall Lane
Walsall WS1 1RL
Tel: 01922 646846

NEHEMIAH HOUSING ASSOCIATION

5 Beacon Court
Birmingham Road
Great Barr B43 6NN
Tel: 0121 358 0966

ORBIT HOUSING ASSOCIATION

57 Borough Road
Burton-on-Trent
Staffs DE14 2DA
Tel: 01283 542147

SANCTUARY HOUSING ASSOCIATION

164 Birmingham Road
West Bromwich B70 6QG
Tel: 01902 455991

THE HOUSING CORPORATION

Norwich Union House
Waterloo Road
Wolverhampton WV1 4BP
Tel: 01902 795000

TOUCHSTONE HOUSING ASSOCIATION

The Westlands
132 Compton Road
Wolverhampton WV3 9QB
Tel: 02476 501014

WEDNESFIELD HOUSING ASSOCIATION LTD

Estate Office
Neachley Hall
Shifnal
Shropshire TF11 8PH
Tel: 01952 372356

WOODLANDS QUAKER HOME FOR THE ELDERLY AND SHELTERED HOUSING COMMUNITY

434 Penn Road
Wolverhampton WV4 4DH
Tel: 01902 341203/337302

NEIGHBOURHOOD SAFETY PROJECTS

ALL SAINTS AND BLAKENHALL NEIGHBOURHOOD SAFETY PROJECT

Balver Bisla, Neighbourhood Safety Co-ordinator
Tel: 01902 556753
Email: Bal.B@wolverhamptonsnewdeal.org.uk

EAST PARK NEIGHBOURHOOD SAFETY PROJECT

Neighbourhood Safety Co-ordinator
Tel: 01902 572380
Email: eastpark@nsproject.freemove.co.uk

LOW HILL AND BUSHBURY NEIGHBOURHOOD SAFETY PROJECT

Mac Jarvis, Neighbourhood Safety Co-ordinator
Tel: 01902 556617

PARKFIELDS AND ETTINGSHALL NEIGHBOURHOOD SAFETY PROJECT

Lisa Corbett, Neighbourhood Safety Co-ordinator
Tel: 01902 572014
Email: parkfieldsns@ukonline.co.uk

WHITMORE REANS NEIGHBOURHOOD SAFETY PROJECT

Natasha Patel, Neighbourhood Safety Co-ordinator
Tel: 01902 551679
Email: natasha.wcsp@ukonline.co.uk

WOLVERHAMPTON COMMUNITY SAFETY PARTNERSHIP

Anwar Ulhaq, Neighbourhood Safety Manager
Tel: 01902 572014
Email: anwarwcsp@ukonline.co.uk

USEFUL TELEPHONE AND HELPLINE NUMBERS

Addiction Services	01902 444030	
Anti-bullying Campaign	020 7378 1446	
Asian Women's Adhikar Association (AWAAZ)	01902 572160	
Careline (Confidential Counselling Service)	020 8514 1177	
Childline	0800 1111	(24 hours freephone)
Community Legal Service Direct	0845 345 4345	
Crimestoppers	0800 555 111	(freephone)
Cutting Crime Helpline	01902 553000	
Equal Opportunities Commission	0845 601 5901	(Low Cost)
Foreign & Commonwealth Office, Community Liaison Unit (Forced marriages)	0207 008 0151 0207 270 1500	(office hours) (emergency)
Freecall Message Home	0500 700 740	(freephone)
Get Connected (16-25 years)	0808 808 4994	
Haven Wolverhampton Referral Line	01902 713001	(24 hours)
Immigration Advice Service	0207 357 6917	
Jewish Women's Aid Helpline	0208 752 1787	
Kidscape	0207 730 3300	
Muslim Womens' Helpline	0208 904 8193	(Mon – Fri 10am – 4 pm)
National Domestic Violence Helpline	0808 2000247	(24 hours)
NHS Direct	0845 4647	(24 hours)
NSPCC Child Protection Helpline	0808 800 5000	
Refugee Council	0207 346 6777	
Runaway Message Home	0808 800 7070	
S.A.F.E (Walsall)	0779 667 2053	
Samaritans	08457 909090	
Sanctuary Domestic Violence Project	0800 072 5171	(freephone)
SAYA Multi-lingual Helpline (Walsall)	01922 491619	
Sexwise	0800 282930	
Shelterline	0808 800 4444	
Shropshire & Hereford Helpline	0800 783 1359	(24 hours)
Stepping Stones (Walsall)	0800 389 5790	(freephone)
University of Wolverhampton Students' Union Advice and Support Centre	01902 322038	
Victim Support Helpline	0845 3030900	
Warwickshire Domestic Violence Helpline	0800 783 8043	(24 hours)
West Midlands Police	0845 113 5000	
Wolverhampton Bereavement Centre	01902 555777	
Wolverhampton City Council	01902 556556	
Wolverhampton Community Safety Partnership	01902 572014	
Wolverhampton Domestic Violence Forum	01902 572345	
Wolverhampton Landlord Services	01902 554702	
Wolverhampton Homeless Services Unit	01902 554747	
Wolverhampton Social Services	01902 555329	
Wolverhampton Social Services (Out of Hours)	01902 555999	



IN AN EMERGENCY ALWAYS DIAL 999



Community
Legal Service



This project is supported by
Wolverhampton City Council



Wolverhampton
Domestic Violence Forum

The Bingley Centre
Norfolk Road
Pennfields

Wolverhampton WV3 0JE

Tel: 01902 572345

Email: wdvf@wvmail.co.uk

website: www.wdvf.org.uk

