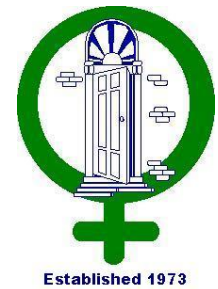


**The Haven Wolverhampton**

## **International Visit**

28<sup>th</sup> September – 9<sup>th</sup> October 2009

# **TRAINING PROGRAMME**



### **Introduction**

The Haven Wolverhampton works in partnership with the Saudi National Family Safety Program (NFSP) to deliver training on Domestic Violence to professionals from Saudi Arabia.

The National Family Safety Program (NFSP) was established following a Royal Decree (No. 11471/MB) to provide the provision of care and adequate services for the victims of this violence.

The Haven Wolverhampton, established in 1973, has now more than 35 years of experience in providing temporary accommodation and support services for women and children experiencing Domestic Violence. The Haven works closely with different agencies, for example legal agencies including the Police, the Crown Prosecution Service, Wolverhampton Magistrate Court, Court Welfare and Probation Service in order to feedback on good and bad practice and work towards positive changes within the criminal and Civil Justice System. The Haven aims to share its experience and practices to support national and international organisations in their battle against Domestic Violence.

In September-October 2009 The Haven Wolverhampton will be hosting a visit by representatives of the NFSP. The visit is a continuation of the partnership work with the NFSP which will include an exchange of knowledge, experience and best practice.

### **List of Visitors from Saudi Arabia**

1. Ms Madeha Al-Ajrourh - Saudi National Family Safety Program Board Member
2. Dr Majid Al Eissa – Head - Medical and Social Services Section - NFSP, Assistant Professor of Pediatrics - KSAU, Consultant Pediatric Emergency Medicine- KAMC
3. 7-8 professionals working in DV sector
4. Mohamed Ayoubi (Interpreter – Arabik Translation UK)
5. Mr Mussa Omar and Miss Lina Al-Amri – Interpreters

### **Visit Aims and Objectives**

The Haven Wolverhampton welcomes visitors from the Kingdom of Saudi Arabia. A training/awareness raising programme will be delivered to cover:

- Training the Trainers to deliver Domestic Violence training in Saudi Arabia
- Support available for victims of domestic violence in UK
- Management of a Refuge for women and children experiencing domestic violence;
- Multi-Agency approach to address domestic violence.

## Visit Events/Activities

<b>Monday 05/10/09</b>			
11:00	Visit to Police Station, speaking to Domestic Violence Officers	Gail Riggs (IDVA) (GL)	Bilston Street Police Station
13:00	Lunch		
14:00	Volunteering Services at the Haven Wolverhampton	Andrea Cifuentes Posek (Volunteer Coordinator) (KS)	Catellani's Restaurant
15:00	NOCN Unit 4 "Support Service and Structure"	Andrea Cifuentes Posek (Volunteer Coordinator) (KS)	Catellani's Restaurant
<b>Tuesday 06/10/09</b>			
9:30	NOCN Unit 7 "Supporting Victims of Domestic Violence Through the Criminal Justice System", IDVA (Independent Domestic Violence Advocacy Service)	Gail Riggs (Independent Domestic Violence Advocate) (GL)	Catellani's Restaurant
12:30	Lunch		
13:30	DV HelpLine Observation	Kelly Ward (Helpline Coordinator) (KS)	HelpLine
14.30 16:00	Referrals and Admission Procedure, Multi Agency Working and Risk Assessments	KW	Catallanis Restaurant
<b>Wednesday 07/10/09</b>			
09:15	"Training and Trainer" session	Alison Worton Jones (External Trainer) (EW)	Art Gallery
12:30	Lunch		Art Gallery
13:30 – 16:00	"Training and Trainer" session	Alison Worton Jones (External Trainer) (EW)	Art Gallery
<b>Thursday 08/10/09</b>			
9:15	Staff Development Day	Haven Managers	Friends Meeting House
12:30	Lunch		Friends Meeting House
13:30 – 16:30	NOCN Unit 9 Diversity & Sexual Exploitation & NOCN Unit 10: Domestic Violence and Disability	Andrea Cifuentes Posek (Volunteer Coordinator) (GL)	Friends Meeting House
13:30	<i>Meeting Kath Rees, Elvira Wilson and Majid AIEissa</i>		<i>FMH</i>
<b>Friday 09/10/09</b>			

9:15	Human Resource Development	Tina Bill – HR Manager	Catellani's Restaurant
10:15	Round table with Managers / Questions / Answers	All Managers	Catellani's Restaurant
12:00	Training programme feedback session, reflections	All Managers	Catellani's Restaurant
13:00 – 14:30	Farewell Lunch	All Managers	Catellani's Restaurant

### Contact Details

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Kath Rees, CEO Tel: 01902 572171, Email: [ceo@havenrefuge.org.uk](mailto:ceo@havenrefuge.org.uk)

#### BME Travel (Minibus)

Barry, Tel: 01902 546686

#### Novotel Hotel

Union St, Wolverhampton,

Tel: 01902 871 100, [www.accorhotels.com](http://www.accorhotels.com)

#### Translation of documents

Wolfestone Translation Ltd

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Fax: 0845 302 1914

Email: [anna.m@wolfestone.co.uk](mailto:anna.m@wolfestone.co.uk)

### Emergency Contact

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